



Department for
Business & Trade



HM Treasury

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The Lord Pack
House of Lords
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Dear Lord Pack,

I am writing further to our exchange at Lords Oral Questions on 8 June.

The Government recognises the serious risk posed by dog attacks on postal workers.

Royal Mail, is responsible for ensuring the safety of its staff and managing risks associated with deliveries, including those arising from dogs and the use of letterboxes. This is governed by existing health and safety legislation and operational practices set by the company. The Government expects all employers to meet their legal duties to protect staff.

Guidance on letterplate specifications for developers are referenced in Approved Document Q (ADQ), a statutory guidance document to support compliance with the Building Regulations 2010. The Government has published a Frequently Asked Question alongside ADQ on gov.uk. This provides developers with further guidance and makes provision for letter plates to be positioned in a range of 700mm up to 1700mm from the finished floor level referencing British and European Standards. This takes into account security, safety, ergonomics and performance for the resident, and safety, ergonomics and efficiency for postal delivery personnel. Further information is available online at: www.gov.uk/government/publications/security-in-dwellings-approved-document-q/frequently-asked-questions.

When reviewing the ADQ, the Building Safety Regulator is advised by the statutory Building Advisory Committee, a board including industry representatives and developers.

I trust the above is of interest. Please be aware that I will be placing a copy of this letter in the House of Lords Library

With best wishes,

Lord Stockwood of Great Grimsby and Cleethorpes
Minister for Investment
Department for Business and Trade and His Majesty's Treasury