

Claimant moves to a Care Home

Claimants who live in or move to care homes permanently are entitled to full Universal Credit entitlement with the exception of housing costs. No housing costs support is available because care homes charges are not payment of rent.

See Eligibility for Housing Support.

Claimants may be able to maintain their Universal Credit claim with or without support in a care home but an appointee may be appropriate where the claimant is unable to maintain their account online or by phone.

See Appointees, Personal Acting Bodies and Corporate Acting Bodies.