

Move to UC Analytical Update

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Board/Authority/Group: UC Programme Board

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This paper is for Information only

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UC

Main objective

This paper provides a quarterly update of Move to UC Analysis.

The paper provides an overview of

- 1. The in-flows and off-flows to the Move to UC in scope population.
- 2. A summary of key statistical data, Migration Notices issued, claim termination rates, proportion of claims with Transitionary Protection payments, conditionality groups of managed migrated claimants.
- 3. An outline of current and future research plans.

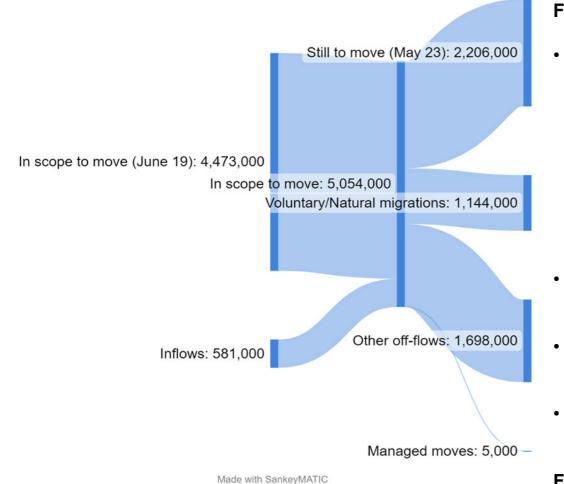
This paper is for Information only, no response is required.

High Level Management Summary

a. Problem context and statement:	h. Communications implications:
Analytical update for information only	Not applicable
 b. Has a previous decision been made? Why do you want to change it?: No 	i. Delivery partner/employer implications: Not applicable
c. Potential solution options:	j. Performance metric/MI implications:
Not applicable	Not applicable
d. Design considerations: including impact on the	k. Assumptions to validate:
Operating Model, Cost Model, Change Impacting, etc	Not applicable
Not applicable	
e. Financial and commercial issues:	I. Transformative/people/behavioural implications:
Not applicable	Not applicable
f. Legal issues:	m. Consultation with other relevant Stakeholders:
No applicable	Not applicable
g. Policy impact:	n. Proposed next steps:
Not applicable	
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2.2 million households remain on the legacy caseload as of the end of May-23.

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Notes:

- Estimates rounded to the nearest 1000.
- At the start of Dec-23 we will have caseload to Aug-23.

The legacy benefit caseload at June-2019 was 4,473,000.

From June 2019 to May 2023:

- 581,000 additional households flowed into scope of Move to UC. Inflows to the legacy caseload "in scope of Move to UC" include households that (i) move from the Tax Credit out of payment caseload to in payment and (ii) households on HB in Supported or Temporary accommodation that move to rented accommodation and become "in scope".
- 1,144,000 households moved to UC via natural or voluntary migration.
- 5,000 households moved to UC via managed migration
- 1,698,000 households left legacy benefits without moving to UC.

From May-23 to end of w/c 6 Nov-23:

A further 83k have moved to UC

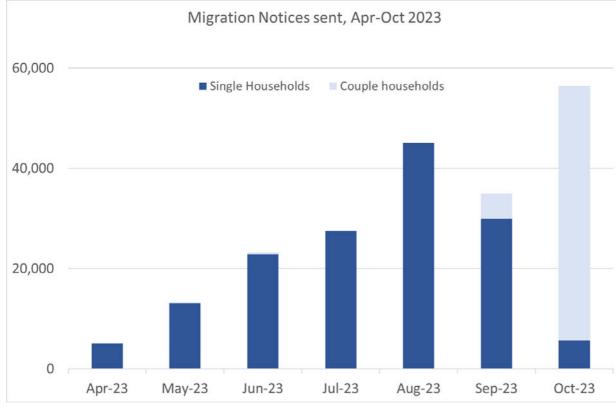
Move to UC Data – quarterly update

This section covers:

- Analysis of people who have been sent a migration notice up to end of October 2023. This includes information on the extent to which they have progressed their UC claim.
- The data presented in these slides represents **unpublished management information**

Please note: the analytical team have now published the second set (of quarterly) of Official Statistics on managed migration on Tuesday 14th November 2023 (<u>Move to</u> <u>Universal Credit statistics</u>, July 2022 to August 2023 - GOV.UK (www.gov.uk))

Over 210 thousand migrations notices have been sent to households (up to end October 2023), with an increasing number sent to couple households



210,767

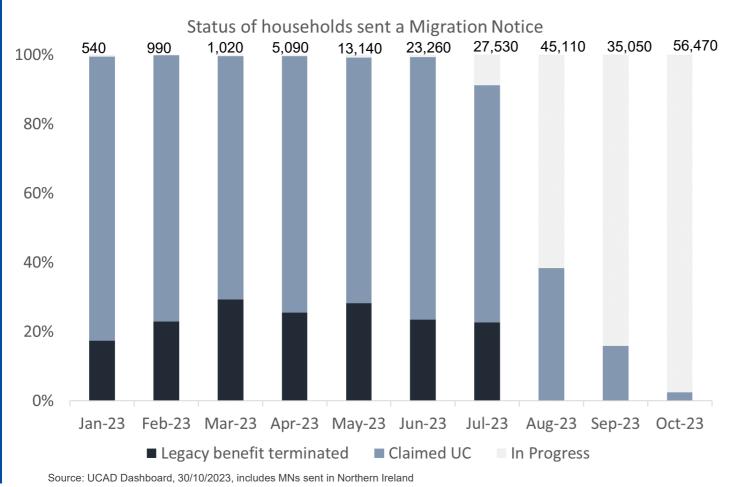
households (267,220 individual claimants) have been sent Migration Notices since May-22

Over 56,400 couple households have now been sent a Migration Notice

Source: UCAD Dashboard, 30/10/2023, includes MNs sent in Northern Ireland

Termination rates are averaging around 25%, but this is still dominated by single tax credit claimants, and numbers remain relatively small:

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Amongst those sent a Migration Notice between Nov-22 and Jun-22, 25% of single Tax Credit households did not make a claim to UC and had their Tax Credit claim closed.

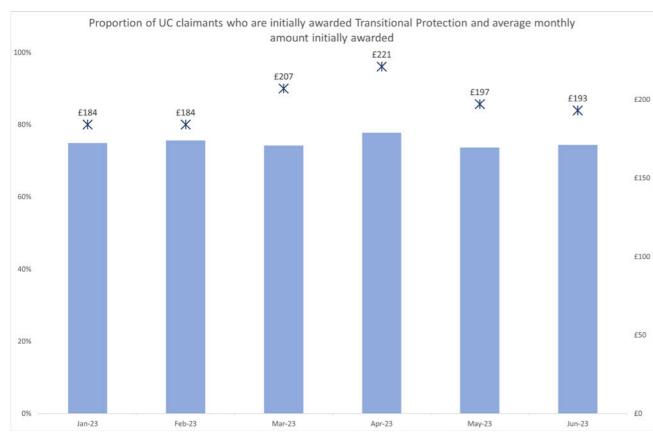
Amongst the 514 couple households sent a Migration Notice in May/June 2023, 44% did not make a claim to UC and had their Tax Credit claim closed.

During the Earliest Testable Service stage, DWP legacy claimants, had a no claim rate of less than 5%

To note Early analysis, based on a relatively small number of claimants who have been sent a MN but not claimed UC as part of the Move to UC, indicate a very small number who do subsequently make a claim to UC (less than 50). We will carry out further analysis based on a higher number claimants and report back at the next quarterly data update

Around 75% of legacy claimants who made a claim to UC were awarded a nonzero Transitional Protection award, with an average monthly Transitional Protection award of between £180-£220

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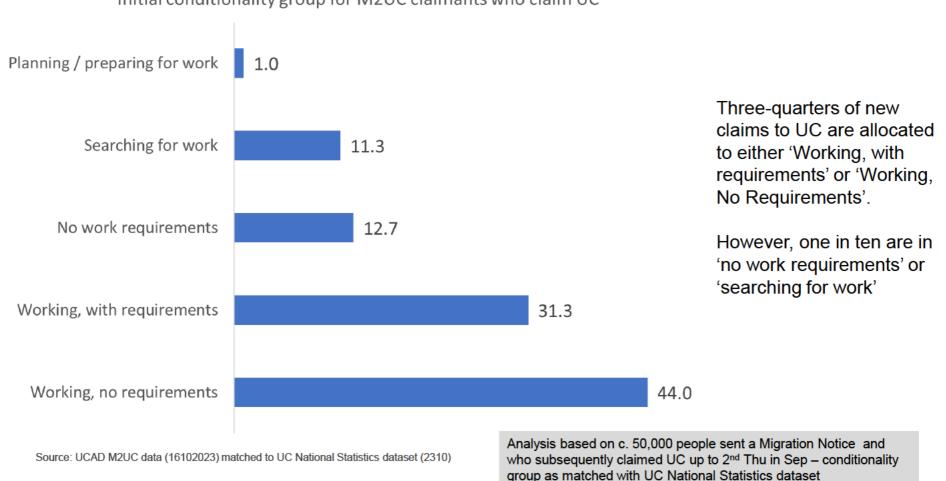


Source: UCAD Dashboard, 30/10/2023 *Average amount is the mean amount for non-£0 awards Important note: the proportion of Transitional Protection awards for UC claimants sent a Migration Notice in in May and June 2023 are highly provisional and subject to revision. The deadline for claiming has not yet passed and later claims may lead to the overall proportion being awarded Transitional Protection to fall.

Our analysis suggests that the groups we are currently moving – tax credit cases without housing, predominantly single cases – are less likely to gain from UC than others that will come later in the process.

UC

The majority of new claimants to UC start their claim in a conditionality group linked to them being in employment:



Initial conditionality group for M2UC claimants who claim UC

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Current and Future Research Plans.

Move to UC Tax Credit Couples.

This research begins fieldwork in late November 2023 and will focus on couple claimants in an attempt to understand the dynamics of the couple claim process and any issue faced. There will be a specific focus on those couples who have not claimed to understand the drivers of this behavior.

The fieldwork will complete in mid February 2024 and will report in early March 2024.

Move to UC – The Legacy Claims Discovery Phase.

This project will be a continuation of the exploration of the claimant journey from receipt of the Migration Notice through to making a claim. The project will also look at those in receipt of a Migration Notice but have yet to claim or have had their claim terminated.

Fieldwork : Due late January early February to be confirmed, awaiting ministerial approval.

Move to UC Research with Claimants Who Make a Universal Credit Claim After Their 3 Month Deadline.

This research looks at those claimants who make a claim late into the migration period or the 'grace' period to understand why the delay occurs. The project will also include those claimants who only make a claim during the 2 months post 'grace' period, to understand what motivates late claim behavior.

Fieldwork: Due January / February to be confirmed, awaiting ministerial approval