

Other work-related activities

Claimants can be encouraged to engage in other work-related activities on a voluntary basis without any risk of reduced payments if they are not carried out. These are agreed activities that a claimant can undertake to improve their prospects of moving into work more quickly.

This may include activities such as voluntary work, voluntary training or education courses, researching local childcare arrangements (for those in the Work Focused Interview only group) or other voluntary activities that prepare the claimant for work.

Intensive Work Search regime

A claimant in the Intensive Work Search regime are expected to undertake an agreed number of hours' work search each week.

Other work-related activities carried out on a regular basis will count toward this overall total if this has been agreed. For example, if the claimant agrees to do 5 hours of voluntary work preparation activity (such as attending their local work club for 5 hours a week), this will be deducted from the amount of time they are expected to undertake work search.

If a claimant doesn't undertake their agreed voluntary activity in a particular week they must complete other activities to make up that time.