



Department  
for Work &  
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The Baroness Sherlock OBE  
House of Lords  
London SW1A 0PW

20<sup>th</sup> March 2023

Dear Maeve,

**PRIVATE MEMBER'S BILL –  
PENSIONS DASHBOARDS (PROHIBITION OF INDEMNIFICATION)**

Further to my speech during the debate on the Second Reading of the Pensions Dashboards (Prohibition of Indemnification) Bill, I wanted to write to you to answer some of your questions which I did not have time to respond to during that debate.

You asked for some further information about the delays to the Pensions Dashboards Programme.

The Pensions Dashboards Programme, under the supervision of the Money and Pensions Service, is responsible for delivering the digital architecture which underpins pensions dashboards. The project is a significant undertaking, requiring the development of new technology that will permit individuals to find their pensions by searching thousands of pension schemes which collectively hold millions of pensions records.

The programme has had challenges with several issues. The technical solution has not been sufficiently tested, more work is needed to set up adequate support for industry with their connection journey, and there is still work to do to finalise the necessary supporting documentation.

DWP has acted swiftly in supporting the Pensions Dashboards Programme. We have investigated the current delivery plans and found that a reset of the Programme is required. The Government updated Parliament and the pensions industry at the earliest opportunity following the conclusion of that work. We will now focus on the reset and update the House again before summer recess.

I hope this clarifies the position. I will place a copy of this letter in the House library.

*With best wishes,  
James*

**VISCOUNT YOUNGER  
PARLIAMENTARY UNDER SECRETARY OF STATE FOR WORK AND  
PENSIONS (LORDS)**