

Other Work Related Activities

Other Work Related activities can be encouraged as voluntary for claimants without any risk of reduced payments if they are not carried out. They are agreed activities the claimant can take to improve their prospects of moving into work more quickly.

These may include activities such as voluntary work, voluntary training / education courses; researching local childcare arrangements (for those in WFI only) or other voluntary activities that prepare the claimant for work.

Intensive Work Search regime

Claimants in the Intensive Work Search regime are expected to undertake an agreed number of hours work search each week. Other work related activities carried out on a regular basis will count toward this overall total, if this has been agreed.

For example, if the claimant agrees to do 5 hours of voluntary work preparation activity (such as attending their local Work Club for 5 hours a week), this should be deducted from the amount of time they are expected to undertake Work Search.

If the claimant does not undertake their agreed voluntary activity in a particular week they will need to complete other activities to make up that time.