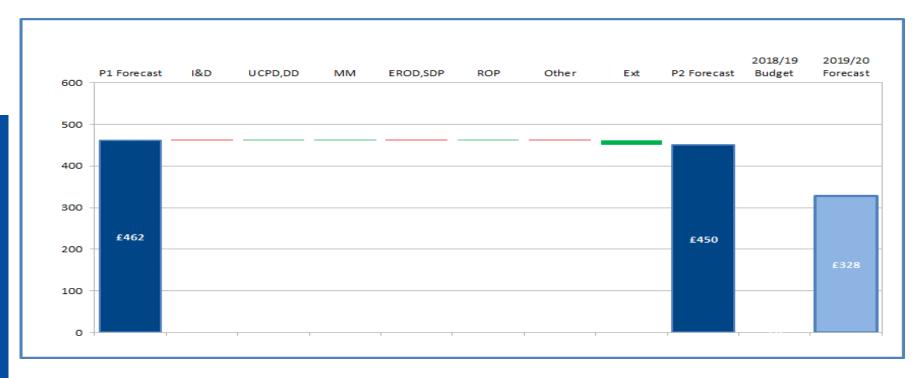
Finance Report Programme Board May 2018 Period 2

UCPB140618 - BTL01



Summary 2018/19 Period 2



Key Points

2018/19

- The Programme's forecast has reduced by £11.4m. This includes:
 - 1) £10.9m reduction in operations staff costs
 - 2) £0.7m IT recurrent costs savings (Software)
 - 3) £1.2m additional OED charges
- The Programme is holding net risks with a most likely value of £38m

2019/20

- The forecast shows a £8.1m increase this includes:
 - 1) £24.6m increase in net Operations costs related to the recent SDP announcements
 - 2) £12.4m reduction in Youth Obligation costs
 - 3) £2m IT recurrent costs savings (Software)
 - 4) £2m savings on Core Programme team (Implementation/Delivery and Managed Migration)
 - 5) £1.5m reduction in LA savings (equivalent to a cost increase)



Overall Forecast 2018/19 Period 2

			2018/19		2018/19		2019/20	
	Budget Holder	Period 1 Forecast	Period 2 Forecast	Variance	Budget	Period 1 Forecast	Period 2 Forecast	Variance
	Budç	£k	£k	£k	£k	£k	£k	£k
Implementation & Delivery Core Programme Team Live Service Programme Team Digital Delivery Programme Team Live Service Implementation Costs IPCC Telephony Live Service Support OED Recharges Live Service net Operational Impact: Live Service Operational Savings Digital Service Implementation Costs Disputes Resolution Team F/S OED Recharges F/S Digital Delivery BTG & ITPD Digital Service L&D OPPD Estates Automated Letters Youth Obligation RTI Team PTI Batch Transfers		6,439 1,028 5,411 1,572 310 0 1,262 2,139 4,293 -2,155 6,476 0 6,176 300 0 233 560 120 0	6,067 746 5,321 1,572 309 1 1,262 2,129 4,283 -2,155 7,338 0 7,338 0 0 233 560 120 0	372 281 90 0 1 (1) 0 10 10 0 (862) 0 (1,162) 300 0 (0) (0)	6,457 1,104 5,353 1,562 300 0 1,262 2,139 4,293 -2,155 6,476 0 6,176 300 0 245 560 120 0	6,079 805 5,274 1,320 0 979 341 440 440 0 26,334 0 2,670 0 23,664 233 0 0 65,986	4,930 539 4,390 341 0 0 341 723 723 0 26,193 0 2,670 0 23,522 233 0 0 53,554	1,150 266 884 979 0 979 0 (283) (283) 0 141 0 0 0 141 0 0
RTI Batch Transfers Counter Fraud and Compliance Team	JH JH	200 790	200 790	0	200 791	0 790	0 790	0
Total - Janice Hartley	"	18,529	19,009	(480)	18,550	101,362	86,943	14,419
UC Product Development / Digital Delivery Core Programme Teams Core Programme team Recurrent Core Team Costs Capitalised staff costs Digital Solution - IT Build Digital Solution - IT Recurrent Digital Service Centre - IT Investment Digital Service Centre - IT Recurrent UC Support Services Prove You Can Apply Prove Your Identity Prepare You For UC Private Rented Sector - APA UC Migration Burbank Passported Benefits UC Others UCFS MI (Data Outcomes) Data Works Platform Household Verification UC Live Service - IT Recurrent Live Service - ITPD Staff Charges Live Service - ITPD Contractor Charges Live Service - IT Investment Verify Non Cash - Depreciation Security - IT Security - Staff / Non Staff Recurrent Security - Staff / Non Staff Investment Security Provision Security IT Investment	LS L	52,241 11,556 0 20,247 9,960 7,457 150 2,870 3,350 0 1,600 0 0 1,750 0 0 62,807 4,600 2,400 1,000 15,120 1,665 0 2,000 500 35,522 3,059 0 0 2,055	50,725 11,556 0 20,247 9,845 6,572 104 2,400 6,876 708 221 323 803 1,750 2,482 589 62,823 4,600 2,400 1,000 1,000 14,457 1,548 0 2,696 500 35,621 -5 0 0 251 -256	1,515 (0) 0 (0) 115 884 46 470 (3,526) (708) 1,378 (323) (803) 0 (2,482) (589) (15) (0) 0 0 663 117 (0) (696) 0 (99) 3,064 0 0 (251) 2,310	52,211 11,912 0 19,892 9,960 7,447 0 3,000 3,350 0 1,600 0 0 1,750 0 0 62,807 4,600 2,400 1,000 15,120 1,665 0 0 2,000 500 35,522 3,060 0 0 0 2,055	0 0 0 0 0 0 0 0 9,775 0 0 661 74 0 0 0 9,039 13,429 2,140 783 0	50,547 11,843 0 20,394 7.215 10,095 0 1,000 0 0 0 0 0 0 9,863 0 0 661 1662 0 0 9,039 13,429 2,140 783 0 0	1,990 0 0 (0) (10) 0 2,000 0 0 0 0 0 0 0 (88) 0 0 0 (0) (0) 0 0 0 0 0 0 0 0 0 0 0 0
Security IT Recurrent		1,004	0	1,004	1,004	10,506	10,506	0
Total - Lara Sampson / Paul Francis		121,457	120,420	1,037	121,428	75,740	73,838	1,902

Total Programme Spend	£m
Pre 2014	645.52
2014/15	255.19
2015/16	362.31
2016/17	403.13
2017/18	448.63
2018/19	50.41
Total	2,165.21

2018-19 Range Risks £38.0m Opps (£1.4m)



Overall Forecast 2018/19 Period 2

Managed Migration								
Core Programme Teams	WM	4,288	3,750	538	4,257	5,794	4,823	971
Managed Migration		531	215	316	531	477	121	356
Managed Migration Strategic Design		2,305	2,135	170	2,249	2,241	1,598	643
Managed Migration Services	WM	1,452	1,400	52	1,477	1,505	1,533	(28)
Managed Migration Commissions	WM	0	0	0	0	1.570	1.570	0
Telephony Routing	WM	110	110	0	110	0	0	Ö
Contributory benefits	WM	0	40	(40)	0	0	Ö	ő
Housing Delivery Division	WM	205	205	0	204	o o	0	ő
Pension Credit Plus (PDCS)	WM	3.000	3.000	ő	3.000	1.000	1.000	ŏ
Payment Deduction Programme Recharges	WM	45	45	Ö	45	0	0	ŏ
Strategy	VVIVI	777	775	2	876	777	777	ő
Strat - Pensions	WM	186	183	2	186	186	186	ő
Digital UX UR	WM	591	591	0	690	591	591	ŏ
				0				
Digital Service net Operational Impact:	WM	6,410	6,410	0	6,410	39,718	40,015	(297)
DMS Operations	WM	6,124	6,124		6,124	7,322	7,322	0
PCP Operating costs	WM	286	286	0	286	1,424	1,424	0
Migration	WM	0	0	0	0	30,972	31,269	(297)
Total - Will Moss		14,835	14,334	500	14,902	47,288	46,614	674
U								
Universal Credit Engagement Division Core Programme Teams		7,314	7,547	(222)	7,084	6,796	6,808	(14)
				(233)		* The state of the		(11)
LM Test & Learn	PC	939	960	(21)	939	735	732	3
Programme Planning & Assurance	PC	2,597	2,683	(86)	2,597	2,534	2,549	(14)
Stakeholders & Partner Team	PC	3,761	3,869	(108)	3,548	3,528	3,527	0
Programme Director	PC	17	35	(18)	0	0	0	0
Marketing	PC	2,741	2,707	34	2,741	400	400	0
Communications	PC	349	521	(173)	349	350	521	(172)
Passported Benefits	PC	295	295	0	295	0	0	0
LA Spend & Exits	'	21,712	21,712	0	21,711	22,237	23,752	(1,514)
Universal Support	PC	33,145	33,145	Ö	33,145	38,848	38,848	0
LA Migration	I I	5,739	5,739	0				o o
and the second of the second o	PC				5,739	7,221	7,221	
Exits	PC	0	0	0	0	10,000	10,000	0
Local Authorities - Savings	PC	-17,172	-17,172	0	-17,172	-33,832	-32,318	(1,514)
Recharges		7,519	7,753	(234)	7,369	7,232	7,957	(726)
Independent Case Examiner		0	255	(255)	200	_ 0	414	(414)
Legal Costs	PC	478	478	(0)	294	480	480	0
External Legal costs	PC	0	0	0	0	0	0	0
Internal Legal Costs	PC	478	478	(0)	294	480	480	0
Strategy	PC	6,687	6,665	21	6,521	6,752	7,063	(311)
Strat - Analytical Services Directorate	PC	313	311	2	316	316	316	0
Strat - Labour Market	PC	446	441	6	451	446	446	ő
Strat - UC Analysis	PC	3.048	3,147	(99)	2,860	3,048	3,359	(311)
	1 20					The second secon		
Strat - UC Policy		2,194	2,082	112	2,209	2,209	2,209	0
FLDM (DMA)	PC	685	685	0	685	731	731	0
CMG IT Futures (CMEC)	PC	354	354	0	354	0	0	0
Pilots & Trials	PC	2,316	2,319	(2)	2,319	1,250	1,250	0
Labour Market Trials	PC	1,066	1,069	(2)	1,069	0	0	0
UC Evaluation	PC	1,250	1,250	0	1,250	1,250	1,250	0
Digital Service net Operational Impact:	PC	2,880	2,880	0	2,880	25,556	50,154	(24,597)
Digital Service Operational Costs	PC	60,825	60,825	0	60,825	675,727	672,334	3,393
Digital Service Operational Savings	PC	-57.945	-57.945	0	-57,945	-655.355	-627,365	(27,990)
Supply Contingency costs	PC	0	0	Ö	0	44,078	44,078	0
	ı - I					,		

Rest of Programme							1	1
Core Programme Teams	IW	927	942	(15)	941	935	979	(44)
UCDG	IW	926	941	(14)	941	935	979	(44)
Other Core Programme	IW	1	1	(0)	0	0	0	0
External consultancy support costs	IW	1	-57	59	0	ő	0	0
Recharges - F&C:	IW	4,311	4.311	0	4,990	4,289	4,289	0
UC Finance	IW	954	954	0	1,338	1,286	1,286	0
UC Finance (Operations)	IW	614	614	0	614	619	619	0
Finance & Commercial recharges	IW	2.743	2,743	(0)	3.039	2.384	2,384	0
Projects & Recharges:	IW	7,390	7,388	2	924	7,902	7,902	0
Contracted Operations Recharges	IW	221	220	2	240	240	240	0
HR Recharges	IW	466	466	0	466	474	474	0
•	l I	152	152	0	153	156	156	0
FED Analysts Welsh Language Unit	IW IW	65	65	(0)	65	70	70	0
LA cost of HB transition to UC	IVV	6,485	6.485	0	0	6,962	6,962	0
HMRC		2.051	1.709	343	1.739	34.500		0
HWRC	IW	2,051	1,709	343	1,739	34,500	34,500	U
Total - lan Wright		14,680	14,292	388	8,595	47,625	47,670	(44)
Central Overlay	IW	0	0	0.0%	-11,162	0	0	0.0
Total Financial Costs	IW	-379	0	-379.5	-94	2,384	463	1921.4
Total UC - Excluding Budget Transfers		214,246	213,787	458	196,965	382,299	390,447	(8,148)
Rest of Programme - ext Budget Holder	1 1							
Recharges, Pilots & Trials		4,112	4,112	0	4,112	779	779	0
Welsh Language		70	70	0	70	0	0	0
Operational Services Commissions		1,570	1,570	0	1,570	0	0	0
Micromanagement Team		979	979	0	979	0	0	0
Network Management Team		460	460	0	460	0	0	0
National Implementation Team		269	269	0	269	0	0	0
SPAG Labour Market		763	763	0	763	779	779	0
Net Operational Impact		238,264	227,364	10,900	238,264	0	0	0
Consequential Costs Service Centres		113,261	102,361	10,900	113,261	0	0	0
Consequential costs - Supply Contingency SC		92,335	92,335	0	92,335	0	0	0
Consequential savings Service Centres		-74,311	-74,311	0	-74,311	0	0	0
Consequential Costs Work Services		245,698	245,698	0	245,698	0	0	0
Consequential costs - Supply Contingency WS		25,614	25,614	0	25,614	0	0	0
Consequential savings Work Services		-233,426	-233,426	0	-233,426	0	0	0
Consequential Costs Pensions		839	839	0	839	0	0	0
Consequential Costs Youth Obligation		38,153	38,153	0	38,153	0	0	0
Claimant Commitment booklet		0	0	0	0	0	0	0
Learning & Development (SC & WSC)		17,949	17,949	0	17,949	0	0	0
Digital Service Migration		12,154	12,154	0	12,154	0	0	0
HMRC		5,072	5,072	0	5,736	-63,440	-63,440	0
HMRC costs		26,052	26,052	0	26,716	0	0	0
HMRC Savings		-20,980	-20,980	0	-20,980	-63,440	-63,440	0
Total External Budget Holders		247,448	236,548	10,900	248,112	-62,661	-62,661	0
UC TOTAL		461,694	450,335	11,358	445,078	319,638	327,786	(8,148)

Implementation & Delivery

			2018/19		2018/19	2018/19 2019/20		
	Budget Holder	Period 1 Forecast	Period 2 Forecast £k	Variance £k	Budget £k	Period 1 Forecast	Period 2 Forecast	Variance £k
Implementation & Delivery		1011			7411			
Core Programme Team	1 1	6,439	6,067	372	6,457	6,079	4,930	1,150
Live Service Programme Team	JH	1,028	746	281	1,104	805	539	266
Digital Delivery Programme Team	JH	5,411	5,321	90	5,353	5,274	4,390	884
Live Service Implementation Costs	JH	1,572	1,572	0	1,562	1,320	341	979
IPCC Telephony	JH	310	309	1	300	0	0	0
Live Service Support	JH	0	1	(1)	0	979	0	979
OED Recharges	JH	1,262	1,262	0	1,262	341	341	0
Live Service net Operational Impact:	JH	2,139	2,129	10	2,139	440	723	(283)
Live Service Operational Costs	JH	4,293	4,283	10	4,293	440	723	(283)
Live Service Operational Savings	JH	-2,155	-2,155	0	-2,155	0	0	0
Digital Service Implementation Costs	JH	6,476	7,338	(862)	6,476	26,334	26,193	141
Disputes Resolution Team	JH	0	0	0	0	0	0	0
F/S OED Recharges	JH	6,176	7,338	(1,162)	6,176	2,670	2,670	0
F/S Digital Delivery BTG & ITPD	JH	300	0	300	300	0	0	0
Digital Service L&D	JH	0	0	0	0	23,664	23,522	141
OPPD	JH	233	233	(0)	245	233	233	0
Estates	JH	560	560	(0)	560	0	0	0
Automated Letters	JH	120	120	0	120	0	0	0
Youth Obligation	JH	0	0	0	0	65,986	53,554	12,432
RTI Team	JH	0	0	0	0	179	179	0
RTI Batch Transfers		200	200	0	200	0	0	0
Counter Fraud and Compliance Team	JH	790	790	0	791	790	790	0
Total - Janice Hartley		18,529	19,009	(480)	18,550	101,362	86,943	14,419

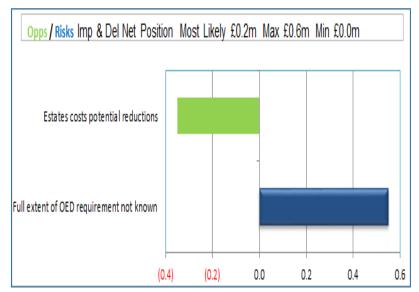
Headlines

2018/19: £0.5m increase

- £0.4m reduction in Core Programme team
- £1.2 increase in OED costs.
- £0.3m Prepare for UC forecast moved to UC Product Development strand.

2019/20: £14.4m decrease

- £12.4m reduction for Youth Obligation
- £1.2m reduction in workforce planning costs.
- £1.0m removed for System & Quality Assurance Team costs following confirmation of inclusion in Digital Cost Model.





UC Product Development & Dig Delivery

	I	1	2018/19		2018/19	2019/20			
	Budget Holder	Period 1 Forecast	Period 2 Forecast	Variance	Budget	Period 1 Forecast	Period 2 Forecast	Variance	
UC Product Development / Digital Delivery	-	£k	£k	£k	£k	£k	£k	£k	
Core Programme Teams		52,241	50,725	1.515	52.211	52,537	50.547	1.990	
Core Programme reams Core Programme team	LS	11.556	11.556	(0)	11.912	11.843	11.843	0	
Recurrent Core Team Costs	LS	0	11,556	0	0	0	0	ŏ	
Capitalised staff costs	LS	20.247	20,247	(0)	19.892	20.394	20.394	ŏ	
Digital Solution - IT Build	LS	9.960	9.845	115	9.960	7.215	7.215	(0)	
Digital Solution - IT Build Digital Solution - IT Recurrent	LS	7.457	6.572	884	7.447	10.085	10.095	(10)	
Digital Solution - IT Recurrent Digital Service Centre - IT Investment	LS	150	104	46	0,447	0,005	0,095	(10)	
Digital Service Centre - IT Investment Digital Service Centre - IT Recurrent	LS	2.870	2.400	46	3.000	3.000	1,000	2.000	
Digital Service Centre - 11 Recurrent	LO	2,870	2,400	4,0	3,000	3,000	1,000	2,000	
UC Support Services	LS	3,350	6,876	(3,526)	3,350	0	0	0	
Prove You Can Apply	LS	0,550	708	(708)	0,550	0	1 0	Ö	
Prove Your Identity	LS	1.600	221	1.378	1.600	ŏ	l ő	ŏ	
Prepare You For UC	LS	0	323	(323)	0	ı ö	l ő	ŏ	
Private Rented Sector - APA	LS	o o	803	(803)	ő	o o	l ő	ŏ	
UC Migration	LS	1.750	1.750	0	1.750	Ö	l o	Ö	
Burbank	LS	0	2.482	(2,482)	0	Ō	Ō	ō	
Passported Benefits	LS	Ö	589	(589)	o	Ö	l o	ō	
UC Others		62,807	62,823	(15)	62,807	9,775	9,863	(88)	
UCFS MI (Data Outcomes)	LS	4,600	4,600	(0)	4,600	0	0	0	
Data Works Platform	LS	2,400	2,400	0	2,400	О	0	О	
Household Verification	LS	1,000	1,000	О	1,000	661	661	О	
UC Live Service - IT Recurrent	LS	15,120	14,457	663	15,120	74	162	(88)	
Live Service - ITPD Staff Charges	LS	1,665	1,548	117	1,665	0	0	0	
Live Service - IT Investment	LS	2,000	2,696	(696)	2,000	0	0	0	
Verify	LS	500	500	0	500	0	0	0	
Non Cash - Depreciation	LS	35,522	35,621	(99)	35,522	9,039	9,039	(0)	
		0.050	_	3.064	0.000	40.400	40.400	0	
Security - IT Security Staff / Non Staff Recurrent	I	3,059	-5 0	3,064	3,060	13,429 2,140	13,429 2,140	Ö	
		0	0	8	0	2,140 783	783	0	
Security - Staff / Non Staff Investment Security Provision		0	251	(251)	0	/83 0	783	Ö	
Security IT Investment	I	2.055	-256	2.310	2.055	0	0	Ö	
Security IT Investment Security IT Recurrent		1.004	-256	1.004	1.004	10.506	10.506	ŏ	
Security if Recuirent		1,004	9	1,004	1,004	10,506	10,506	0	
Total - Lara Sampson / Paul Francis		121,457	120,420	1,037	121,428	75,740	73,838	1,902	

Headlines

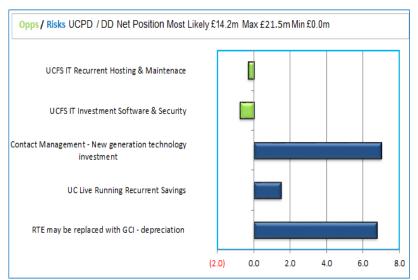
2018/19: £1.0m decrease

£0.7m reduction IT recurrent cost

2019/20: £1.9m decrease

£2.0m full year impact of IT recurrent cost savings

Note the large number of offsetting variances were created as a result of report restructuring





			2018/19		2018/19		2019/20	
	Budget Holder	Period 1 Forecast	Period 2 Forecast	Variance	Budget	Period 1 Forecast	Period 2 Forecast	Variance
) Bir	£k	£k	£k	£k	£k	£k	£k
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Managed Migration Commissions	WM	0	0	0	0	1,570	1,570	0
Telephony Routing	WM	110	110	0	110	0	0	0
Contributory benefits	WM	0	40	(40)	0	0	0	0
Housing Delivery Division	WM	205	205	0	204	0	0	0
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Strat - Pensions	WM	186	183	2	186	186	186	0
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Total - Will Moss		14,835	14,334	500	14,902	47,288	46,614	674

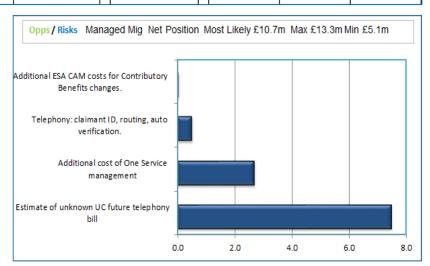
Headlines

2018/19: £0.5m decrease

• £0.5m reduction in workforce planning costs

2019/20: £0.7m decrease

• £1m reduction in workforce planning costs offset by £0.3m increase in Migration cost model assumptions





			2018/19		2018/19		2019/20	
	Budget Holder	Period 1 Forecast	Period 2 Forecast	Variance	Budget	Period 1 Forecast	Period 2 Forecast	Variance
Universal Credit Engagement Division	- 6	£k	£k	£k	£k	£k	£k	£k
Core Programme Teams		7.314	7,547	(233)	7.084	6.796	6.808	(11)
Strategic Design & Planning Director	PC	0	0	0	0	0,750	0,000	0
LM Test & Learn	PC	939	960	(21)	939	735	732	3
Programme Planning & Assurance	PG	2,597	2.683	(86)	2.597	2.534	2,549	(14)
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Passported Benefits	PC	295	295	(173)	295	0	0	0
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Universal Support	PG	33.145	33.145	o o	33.145	38.848	38.848	(1,314)
LA Migration	PC	5,739	5,739	ŏ	5,739	7,221	7,221	Ö
Exits	PC	0	0	ŏ	0,739	10.000	10.000	Ö
Local Authorities - Savings	PC	-17.172	-17.172	ŏ	-17.172	-33,832	-32,318	(1,514)
Recharges	70	7.519	7.753	(234)	7.369	7,232	7.957	(726)
Independent Case Examiner		0	255	(255)	200	0	414	(414)
Legal Costs	PC	478	478	(255) (0)	294	480	480	0
External Legal costs	PC	0	0	0	0	0	0	ő
Internal Legal Costs	PG	478	478	(0)	294	480	480	ő
Strategy	PC	6.687	6,665	21	6,521	6,752	7,063	(311)
Strat - Analytical Services Directorate	PG	313	311	2	316	316	316	0
Strat - Labour Market	PC	446	441	6	451	446	446	ő
Strat - UC Analysis	PG	3.048	3,147	(99)	2.860	3.048	3.359	(311)
Strat - UC Policy	,.0	2.194	2.082	112	2,209	2.209	2.209	0
FLDM (DMA)	PC	685	685	0	685	731	731	Ö
CMG IT Futures (CMEC)	PC	354	354	ő	354	0	0	ŏ
Pilots & Trials	PG	2.316	2.319	(2)	2.319	1.250	1.250	Ö
Labour Market Trials	PC	1.066	1.069	(2)	1.069	0	0	ő
UC Evaluation	PG	1,250	1,250	0	1,250	1,250	1.250	ő
Digital Service net Operational Impact:	PG	2.880	2.880	ŏ	2.880	25,556	50,154	(24,597)
Digital Service Operational Costs	PC	60.825	60.825	ő	60.825	675.727	672.334	3,393
Digital Service Operational Savings	PC	-57.945	-57.945	ő	-57.945	-655,355	-627,365	(27,990)
NISSA Premium	PG	0	0	Ö	0	5.185	5.185	(27,330)
Supply Contingency costs	PC	ŏ	ŏ	ő	ő	44,078	44,078	ŏ
,								
Total - Pauline Crellin		45.125	45.733	(608)	44,746	107,899	134,920	(27,020)

Headlines

2018/19: £0.6m increase

 Increases to Core Programme team and Communications labour recharges

2019/20: £27.0m increase

- £24.6m increase in Net Operations costs associated with SDP announcements and other Cost Model updates
- £1.5m reduced LA savings as a result of lower migration volumes



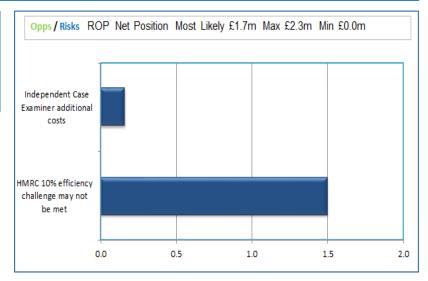


			2018/19		2018/19		2019/20	
	Budget Holder	Period 1 Forecast	Period 2 Forecast	Variance £k	Budget £k	Period 1 Forecast	Period 2 Forecast	Variance £k
Rest of Programme		- AK	~K	~K	~~	~K	- K	~ K
Core Programme Teams UCDG Other Core Programme External consultancy support costs Recharges - F&C: UC Finance UC Finance (Operations) Finance & Commercial recharges Projects & Recharges:	IW IW IW IW IW IW	927 926 1 1 4,311 954 614 2,743 7,390	942 941 1 -57 4,311 954 614 2,743 7,388	(15) (14) (0) 59 0 0 0 0	941 941 0 0 4,990 1,338 614 3,039	935 935 0 0 4,289 1,286 619 2,384 7,902	979 979 0 0 4,289 1,286 619 2,384 7,902	(44) (44) 0 0 0 0 0 0
Contracted Operations Recharges HR Recharges FED Analysts Welsh Language Unit LA cost of HB transition to UC HMRC	IW IW IW IW	221 466 152 65 6,485 2,051	220 466 152 65 6,485 1,709	2 0 0 (0) 0 343	240 466 153 65 0 1,739	240 474 156 70 6,962 34,500	240 474 156 70 6,962 34,500	0 0 0 0 0
Total - Ian Wright		14,680	14,292	388	8,595	47,625	47,670	(44)
Central Overlay Total Financial Costs Total UC - Excluding Budget Transfers	IW IW	0 -379 214,246	0 0 213,787	0.0% -379.5 458	-11,162 -94 196,965	0 2,384 382,299	0 463 390,447	0.0 1921.4 (8,148)

Headlines

2018/19: £0.4m decreaseReduction in HMRC costs

2019/20: No change





Rest of Prog – External Budget Holder

			2018/19		2018/19		2019/20	
	Budget Holder	Period 1 Forecast	Period 2 Forecast	Variance £k	Budget £k	Period 1 Forecast	Period 2 Forecast	Variance £k
Rest of Programme - ext Budget Holder		~!!	~it	~!`	~ K	~it	~it	~!(
Recharges, Pilots & Trials		4,112	4,112	0	4,112	779	779	0
Welsh Language		70	70	0	70	0	0	0
Operational Services Commissions		1,570	1,570	0	1,570	0	0	0
Micromanagement Team		979	979	0	979	0	0	0
Network Management Team		460	460	0	460	0	0	0
National Implementation Team		269	269	0	269	0	0	0
SPAG Labour Market		763	763	0	763	779	779	0
Net Operational Impact		238,264	227,364	10,900	238,264	0	0	0
Consequential Costs Service Centres		113,261	102,361	10,900	113,261	0	0	0
Consequential costs - Supply Contingency SC		92,335	92,335	0	92,335	0	0	0
Consequential savings Service Centres		-74,311	-74,311	0	-74,311	0	0	0
Consequential Costs Work Services		245,698	245,698	0	245,698	0	0	0
Consequential costs - Supply Contingency WS		25,614	25,614	0	25,614	0	0	0
Consequential savings Work Services		-233,426	-233,426	0	-233,426	0	0	0
Consequential Costs Pensions		839	839	0	839	0	0	0
Consequential Costs Youth Obligation		38,153	38,153	0	38,153	0	0	0
Claimant Commitment booklet		0	0	0	0	0	0	0
Learning & Development (SC & WSC)		17,949	17,949	0	17,949	0	0	0
Digital Service Migration		12,154	12,154	0	12,154	0	0	0
HMRC		5,072	5,072	0	5,736	-63,440	-63,440	0
HMRC costs		26,052	26,052	0	26,716	0	0	0
HMRC Savings		-20,980	-20,980	0	-20,980	-63,440	-63,440	0
Total External Budget Holders		247,448	236,548	10,900	248,112	-62,661	-62,661	0
UC TOTAL		461,694	450,335	11,358	445,078	319,638	327,786	(8,148)

Headlines

2018/19: £10.9m decreaseOperations staff savings2019/20: no change





Funding Forward Look

2016/17 £m	2017/18 £m	2018/19 £m	2019/20 £m
403	439	412	274
401	447	365	233
	£m 403	£m £m 403 439	£m £m £m 403 439 412

- HMT approval of £1,024m was given to cover the period from January 2016 to the end of May 2018.
- HMT have now given approval of a further £421m to cover the period from June 2018 to July 2019

Funding excludes Youth Obligation which is funded separately



Total Programme View DEL Costs

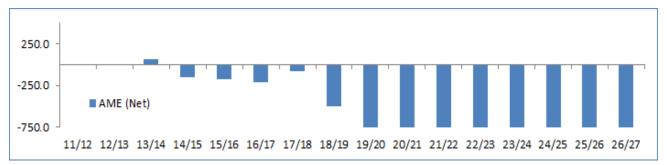
Costs and Benefits over life of Business Case Full Business Case v2



600.0										■ Invest	tment				
400.0															
400.0										■ Net C	ps Costs	,			
200.0			_												
0.0							1								
	11/12	12/13	13/14	14/15	15/16	16/17	17/18	18/19	19/20	20/21	21/22	22/23	23/24	24/25	
-200.0	1														

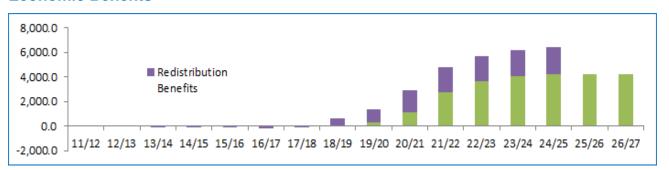
Lifetime Investment Costs	
	Baseline (OBC Final)
IT	580,551
Estates	6,512
Business Change	300,789
Implementation Effort	746,323
Digital Jobcentres	11,562
Claimant Commitment	20,811
HMRC	159,154
Migration Effort	301,693
Inflation	38,824
	2,166,219

AME Costs



Overall Benefits	
Net Benefits	£27.2bn
NPV	£20.3bn

Economic Benefits



The Business Case numbers are based on the Outline Business Case

