

# Work Programme and legacy contracted employment provision volumes

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**DWP** Department for  
Work and Pensions

## Work Programme and legacy contracted employment provision volumes

1. This paper draws on official and national statistics to report:
  - The number of people expected to join the Work Programme; and
  - The number of people who received support through legacy arrangements.
2. The legacy support includes:
  - New Deal for Young People (including Private Sector Led New Deals);<sup>1</sup>
  - New Deal for 25+ (including Private Sector Led New Deals);
  - Employment Zones;
  - Flexible New Deal;
  - New Deal for Disabled People; and
  - Pathways to Work.
3. When comparing the current support available to Jobseeker's Allowance (JSA) and Employment Support Allowance (ESA) or Incapacity Benefits (IB) customers it is important to recognise that employment support is a mix of support delivered by Jobcentre Plus and contracted employment providers.
4. For example, the New Deal for Young People programme for young people reaching six months unemployment typically includes up to four months of support of Jobcentre Plus adviser support, three months of Options delivered by contracted employment providers, and up to a further four months Jobcentres Plus adviser support. The number of customers receiving intensive contracted support is therefore the number starting New Deal Options, and not the number of customers starting the Jobcentre Plus adviser support stage.
5. Under the new Jobcentre Plus offer all JSA customers will potentially be able to access personal adviser support from day one of their claim, without having to wait until they have reached the eligibility criteria for an employment programme.
6. A comparison of the number of customers accessing contracted employment support indicates **that more customers are expected to be supported through the Work Programme than by legacy contracted employment support**. In 2009/10 540,000 customers were supported by legacy contracted employment support, compared to 600,000 customer who are expected to be supported by the Work Programme in 2011/12.
7. There is no set volumes limit for the Work Programme and the volumes presented in the ItT are a working estimate that will adjust to respond to the needs of the labour market and wider economic conditions.
8. Under the measures implemented from April 2011 JSA and ESA/IB customers will have access to tailored flexible support from day one of their claim and could access contracted out employment provision from 3 months. **Therefore we expect the total number of customers accessing both intensive advisor support and contracted out employment support to be higher in 2011/12 when compared to 2009/10.**

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<sup>1</sup> Note that we have not included gateway to work provision, a two week course because it is not substantial.

## Expected Work Programme volumes

9. The table below sets the number of customers expected to start the Work Programme in 2011/12 split by customer type. This expectation was published in the Work Programme Invitation to Tender.

**Table 1: Work Programme expected volumes 2011/12**

<b>Customer group (000s)</b>	<b>2011/12</b>
JSA 18-24	90
JSA 25+	308
JSA Early Access	40
JSA Ex-IB	19
ESA Volunteer	59
ESA Flow	43
ESA Ex-IB	44
<b>TOTAL<sup>2</sup></b>	<b>603</b>

10. The assumptions underpinning the volumes estimates can be found in the 'Work Programme Invitation to Tender' (ITT)

<http://www.dwp.gov.uk/supplying-dwp/what-we-buy/welfare-to-work-services/work-programme/>

11. The number of customers participating in the Work Programme following 2011/12 is uncertain because the Work Programme lasts for up to years, compared to the Flexible New Deal that lasted for up to one year and New Deal Options which typically lasted up to 13 weeks. The number of customers supported through the Work Programme in 2012/13 will therefore be a mix of customers starting the programme in 2011/12 and 2012/13.

## Contracted employment provision starts

12. The tables below show the number of contracted employment provision starts in 2008/09 and 2009/10.

**Table 2: Total provision starts by financial year 2008/09 to 2009/10**

<b>(000s)</b>	<b>2008/09</b>	<b>2009/10</b>
NDYP Options	67	72
ND25+ Intensive Activity Period	58	45
Private Sector Led NDYP	11	10
Private Sector Led ND25+	8	5
Employment Zones	48	31
Flexible New Deal	N/A	150
Private sector Led Pathways to Work	272	192
NDDP	37	36
<b>TOTAL</b>	<b>501</b>	<b>541</b>

<sup>2</sup> Annual figures are rounded to the nearest 1000

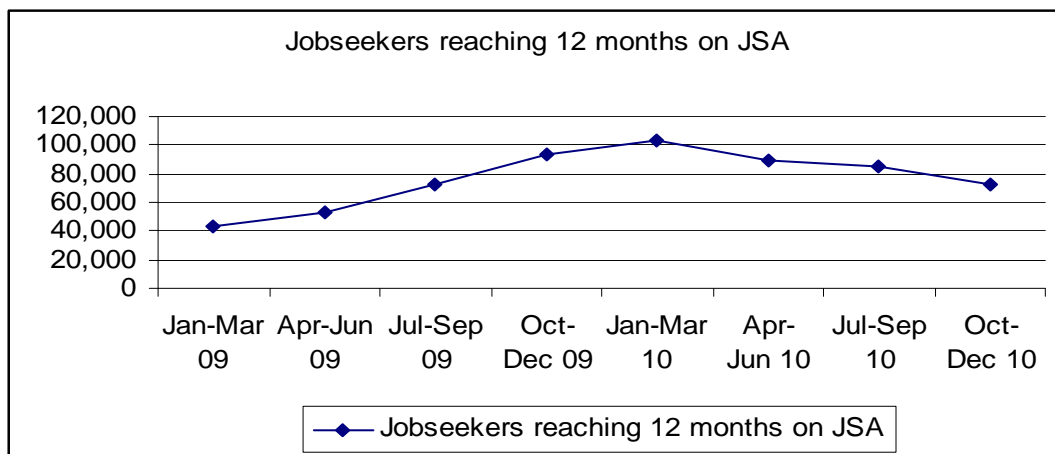
Notes:

1. Number of NDYP or ND25+ programme starts which have started New Deal Options / Intensive Activity Period and excludes Private Sector Led areas. These numbers have not previously been published in this format – source: NDYP and ND25+ statistics evaluation database
2. In Private Sector Led areas the whole New Deal programme is considered provision therefore these statistics report the number of New Deal starts in Private Sector Led areas. These numbers have not previously been published in this format – source: NDYP and ND25+ statistics evaluation database
3. Employment Zones Source: DWP Tabulation Tool.
4. FND Source: Delivery Directorate Performance Report, the first referrals to FND were in October 2009
5. PL Pathways to Work Source: [http://research.dwp.gov.uk/asd/workingage/index.php?page=ib\\_ref\\_p2w](http://research.dwp.gov.uk/asd/workingage/index.php?page=ib_ref_p2w)
6. The first referrals to PL Pathways were in October 2007

### Number of JSA claimants reaching 12 months on JSA during the recession

13. The chart below shows how the number of jobseekers reaching 12 months on JSA has risen during the recession peaking in Q1 2010 at 105,000, however this has fallen in recent quarters and was 75,000 by Q3 2010<sup>3</sup>. This means that the number of people who started provision in 2009/10 is higher as a result of the recession, and so even with eligibility for employment support remaining the same we would expect fewer jobseekers to access provision in 2011/12 than in 2009/10.

**Chart 1: The numbers of Jobseekers reaching 12 months on JSA between Q1 2009 and Q4 2010**



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<sup>3</sup> <https://www.nomisweb.co.uk/Default.asp>