Written evidence submitted by Mr Martin Gem (RTC0087)

I am retired but use the train services for leisure purposes. For several weeks after the timetable changes were introduced I found that all the Thameslink trains I wanted to catch on the Sutton/Wimbledon loop were cancelled, and I had to travel via Clapham Junction instead on more crowded trains, lengthening my journey. Things have however subsequently improved and I seldom experience cancellations now.

A benefit of the new timetable was the restoration of direct off-peak services from Wallington to London Bridge, meaning that rambles in the Kent suburbs have become more feasible again.

September 2018