Finance Report Programme Board March 2019 Period 12 (Part 1 of 2)

UCPB160419 - BTL01



Summary 2018/19 Period 12



Key Points

2018/19

- The final year's out turn (period 12) was unchanged at £445m
- This represented a £5m overspend vs budget

2019/20

- The total forecast has decreased by £7.4m.
- Next month we will have agreed our 19/20 budget allocations ready for in year spend monitoring and reporting
- Discussions have commenced with HMT on an updated drawdown



Overall Forecast 2018/19 Period 12

| | | 2018/19 | | 2018/19 | 2019/20 | | | |
|---|---------------|-----------------------|-----------------------|----------|---------------|-----------------------|-----------------------|-------------|
| | Budget Holder | Period 11 Forecast | Period 12 Forecast | Variance | Budget | Period 11 Forecast | Period 12 Forecast | Variance |
| | Budge | £k | £k | £k | £k | £k | £k | £k |
| Implementation & Delivery | | | | | | | | |
| Core Programme Team | | 5,393 | 5,377 | 16 | 6,013 | 5,851 | 5,654 | 197 |
| Live Service Programme Team | JH | 554 | 549 | 5 | 732 | 96 | 40 | 56 |
| Digital Delivery Programme Team | JH | 4,839 | 4,828 | 11 | 5,281 | 5,755 | 5,614 | 141 |
| Live Service Implementation Costs | JH | 1,394 | 1,344 | 50 | 1,541 | 341 | 71 | 270 |
| IPCC Telephony | JH | 121 12 | 68 | 52 | 278 1 | 0 | 0 | 0 |
| Live Service Support OED Recharges | JH JH | 1,262 | 14 1,262 | (2) | 1,262 | 341 | 71 | 270 |
| Live Service net Operational Impact: | JH | 0 | 0 | Ö | 2.129 | 1 | o | 1 |
| Live Service Operational Costs | JH | o | 0 | 0 | 4,283 | 1 | o | 1 |
| Live Service Operational Savings | JH | 0 | 0 | 0 | -2,155 | 0 | 0 | О |
| Digital Service Implementation Costs | JH | 7,437 | 7,437 | (0) | 7,438 | 10,294 | 2,849 | 7,445 |
| F/S OED Recharges | JH | 7,437 | 7,437 | (0) | 7,438 | 2,670 | 2,849 | (179) |
| Digital Service L&D | JH | 0 | 0 | 0 | 0 | 7,624 | 0 | 7,624 |
| OPPD | JH | 246 | 246 | (0) | 278 | 258 | 275 | (17) |
| Continuous Improvement | JH | 0 | 0 | (0) | 0 | 500 | 250 | 250 |
| Automated Letters | JH | 82 | 60 | 22 | 120 | 0 | 0 | 0 |
| Youth Obligation RTI Batch Transfers | JH | 0 | 0 | 0 | 0 200 | 40,689 0 | 0 | 40,689 0 |
| Counter Fraud and Compliance Team | JH | 790 | 790 | (0) | 790 | 813 | 813 | o o |
| Counter Frada and Compliance Team | 311 | 7 30 | 730 | (0) | 730 | 013 | 013 | · · |
| Total - Janice Hartley | | 15,342 | 15,254 | 88 | 18,509 | 58,746 | 9,912 | 48,834 |
| UC Product Development / Digital Delivery | | | | | | | | |
| Core Programme Teams | | 39,197 | 39,178 | 19 | 41,310 | 57,858 | 55,422 | 2,435 |
| Core Programme team | PF | 11,522 | 12,146 | (623) | 10,200 | 15,634 | 15,735 | (101) |
| Capitalised staff costs | PF | 19,917 | 19,521 | 396 | 18,906 | 30,509 | 29,843 | 666 |
| Digital Solution - IT Build | PF | 1,102 | 1,111 | (8) | 4,551 | 4,197 | 2,797 | 1,400 |
| Digital Solution - IT Recurrent | PF | 4,793 | 4,637 | 156 | 5,103 | 6,770 | 6,299 | 470 |
| Digital Service Centre - IT Investment | PF | 345 | 321 | 24 | 573 | 0 | 0 | 0 |
| Digital Service Centre - IT Recurrent | PF | 1,518 | 1,443 | 75 | 1,978 | 748 | 748 | О |
| UC Support Services | PF | 5,056 | 5,606 | (551) | 7,072 | О | О | O |
| Prove You Can Apply | PF | 376 | 593 | (218) | 760 | 0 | 0 | 0 |
| Prove Your Identity | PF | 4 | 0 | 4 | 221 | 0 | 0 | 0 |
| Prepare You For UC | PF | 53 | 95 | (42) | 318 | 0 | 0 | 0 |
| Private Rented Sector - APA | PF | 484 | 856 | (373) | 770 | 0 | 0 | 0 |
| UC Migration | PF | 1,297 | 1,023 | 274 | 1,500 | 0 | 0 | 0 |
| Burbank | PF | 2,305 | 2,288 | 17 | 2,976 | 0 | 0 | 0 |
| Severe Disability Premium | PF | 106 | 271 | (165) | 0 | 0 | 0 | 0 |
| Passported Benefits | PF | 432 | 481 | (49) | 526 | U | U | U |
| UC Others | | 48,656 | 48,137 | 519 | 51,709 | 21,498 | 18,203 | 3,295 |
| UCFS MI (Data Outcomes) | PF | 6,444 | 5,642 | 802 | 4,600 | 8,257 | 2,761 | 5,496 |
| Data Works Platform | PF | 0 | 0 | 0 | 2,400 | 0 | 4,039 | (4,039) |
| Household Verification | PF | 220 | 377 | (157) | 1,000 | 692 | 644 | 48 |
| UC Live Service - IT Recurrent | PF | 2,569 | 2,571 | (2) | 3,469 | 2,997 | 1,273 | 1,724 |
| Live Service - ITPD Staff Charges | PF | 620 | 620 | (0) | 1,432 | 0 | 0 | 0 |
| Live Service - ITPD Contractor Charges | | 700 | 700 | 0 | 117 | 0 | 0 | 0 |
| Live Service - IT Investment | PF | 1,753 | 1,678 | 75 | 2,543 | 14 | 14 | 0 |
| Verify Non Cash - Depreciation | PF PF | -348 36,697 | -348 36,897 | (199) | 500 35,648 | 0 9,538 | 0 9,472 | 0 66 |
| Non Cash - Depreciation | | 30,097 | 30,097 | (199) | 33,040 | 9,330 | 9,412 | 00 |
| Security - IT | | 28 | 28 | (0) | -121 | 0 | 0 | 0 |
| Security Provision | | 3 | 3 | 0 | 251 | 0 | 0 | 0 |
| Security IT Investment | | 20 | 20 | (0) | -372 | 0 | 0 | 0 |
| Security IT Recurrent | | 5 | 5 | 0 | 0 | 0 | 0 | 0 |
| Total - Paul Francis | | 92,936 | 92,949 | (13) | 99,971 | 79,356 | 73,625 | 5,730 |

| Total Programme Spend | £m |
|-----------------------------|----------|
| Pre 2014 | 645.52 |
| 2014/15 | 255.19 |
| 2015/16 | 362.31 |
| 2016/17 | 403.13 |
| 2017/18 | 448.63 |
| 2018/19 | 444.78 |
| Total | 2,559.57 |

2018-19 Range Risks £0.0m Opps £0.0m



Overall Forecast 2018/19 Period 12

| Move to UC Core Programme Teams | LS | 3.353 | 3.375 | (22) | 3.667 | 957 | 976 | (18) |
|---|--------|---------|--------------|------------|--------------|--------------|--------------|-----------|
| Move to UC | 23 | 245 | 265 | (21) | 226 | 0 | 0 | (10) |
| Move to UC Strategic Design | Strate | 1,428 | 1,439 | (11) | 2,048 | 957 | 976 | (18) |
| Move to UC Services | LS | 1,169 | 1,237 | (68) | 1,393 | 0 | 0 | 0 |
| Move to UC Delivery | LS | 510 | 431 | 78 | 0 | Ö | o | Ö |
| Move to UC Consultancy | LS | 1 | 2 | (1) | 0 | Ö | 0 | 0 |
| Telephony Routing | LS | 101 | 101 | 0 | 110 | Ö | Ö | Ö |
| Contributory benefits | LS | 48 | 48 | 0 | 40 | Ö | 0 | Ö |
| Housing Delivery Division | LS | 216 | 216 | 0 | 205 | 212 | 165 | 47 |
| LADS | LS | 0 | 0 | Ö | 24 | 0 | 0 | 0 |
| Pension Credit Plus (PDCS) | LS | 14 | 5 | 9 | О | 3,500 | 500 | 3,000 |
| Payment Deduction Programme Recharges | LS | 0 | o | O | 45 | 0 | 0 | 0 |
| Move to UC Analysis | LS | 0 | 0 | O | 0 | 450 | 383 | 67 |
| Strategy | | 765 | 765 | O | 773 | 186 | 158 | 28 |
| Strat - Pensions | LS | 174 | 174 | О | 182 | 186 | 158 | 28 |
| Digital UX UR | LS | 591 | 591 | О | 591 | 0 | 0 | О |
| Digital Service net Operational Impact: | LS | 6,208 | 6,148 | 60 | 6,410 | 8,746 | 7,322 | 1,424 |
| DMS Operations | LS | 6,148 | 6,148 | О | 6,124 | 7,322 | 7,322 | O |
| PCP Operating costs | LS | 60 | 0 | 60 | 286 | 1,424 | 0 | 1,424 |
| Estates | | 48 | 47 | 1 | 350 | 0 | o | 0 |
| Estates | LS | 61 | 60 | 1 | 350 | O | 0 | 0 |
| EstatesTraining | LS | -13 | -13 | О | 0 | 0 | 0 | 0 |
| Total - Lara Sampson | | 10,753 | 10,704 | 49 | 11,625 | 14,050 | 9,504 | 4,547 |
| Initiation of Constitution | | | | | | | | |
| Jniversal Credit Engagement Division | | 7 200 | 7 275 | 4.4 | 7 267 | 7 272 | 9.064 | (690) |
| Core Programme Teams | | 7,389 | 7,375 | 14 | 7,367 | 7,372 | 8,061 | (689) |
| LM Test & Learn | PC | 761 | 764 | (2) | 864 | 810 | 1,018 | (208) |
| Programme Planning & Assurance | PC | 2,805 | 2,819 | (13) | 2,621 | 2,568 | 2,648 | (80) |
| Stakeholders & Partner Team | PC | 3,822 | 3,793 | 30 | 3,882 | 3,994 | 4,395 | (401) |
| Marketing | PC | 5,105 | 4,914 | 192 | 3,600 | 400 | 1,200 | (800) |
| Communications | PC | 520 | 520 | (0) | 521 | 521 | 572 | (50) |
| Passported Benefits | PC | 0 | 0 | 0 | 295 | 0 | 0 | 0 |
| CAB Universal Support | PC | 11,000 | 11,747 | (747) | О | 39,000 | 39,000 | 0 |
| LA Spend & Exits | | 28,542 | 28,611 | (69) | 28,972 | -5,758 | -5,758 | 0 |
| Universal Support, Management and HB Expertis | PC | 19,063 | 19,064 | (1) | 23,233 | 8,669 | 8,669 | 0 |
| LA Migration | PC | 6,079 | 6,079 | О | 5,739 | 9,626 | 9,626 | 0 |
| LA New Burdens | PC | 3,400 | 3,468 | (68) | О | 2,927 | 2,927 | 0 |
| Local Authorities - Savings | PC | 0 | 0 | О | О | -26,979 | -26,979 | 0 |
| Recharges | | 10,746 | 10,746 | (0) | 7,694 | 9,458 | 9,350 | 109 |
| Independent Case Examiner | | 190 | 190 | 0 | 252 | 426 | 426 | О |
| Legal Costs | PC | 478 | 478 | O | 478 | 480 | 480 | 0 |
| Internal Legal Costs | PC | 478 | 478 | 0 | 478 | 480 | 480 | 0 |
| Strategy | PC | 6.595 | 6.595 | (0) | 6.610 | 7.053 | 6.944 | 109 |
| Strat - Analytical Services Directorate | PC | 300 | 300 | (0) | 307 | 316 | 553 | (236) |
| Strat - Labour Market | PC | 379 | 379 | (0) | 447 | 446 | 320 | 127 |
| Strat - Labour Market Strat - UC Analysis | PC | 3.194 | 3.194 | 0 | 3.129 | 3,336 | 3.101 | 235 |
| Strat - UC Analysis Strat - UC Policy | 70 | 2,037 | -, - | | - / - | | 2,240 | |
| FLDM (DMA) | PG | 685 | 2,037 685 | (O) (O) | 2,043 685 | 2,223 731 | 2,240 731 | (17) |
| | | | 3.130 | | | | 1.500 | 0 |
| CMG Telephony Recharges | PC | 3,130 | - / | 0 | 0 | 1,500 | , | |
| CMG IT Futures (CMEC) | PC | 354 | 354 | 0 | 354 | 0 | 0 | 0 |
| Pilots & Trials | PC | 619 | 264 | 354 | 1,750 | 0 | 0 | 0 |
| Labour Market Trials | PC | 435 | 243 | 192 | 500 | 0 | 0 | 0 |
| UC Evaluation | PC | 184 | 21 | 162 | 1,250 | 0 | 0 | 0 |
| Digital Service net Operational Impact: | PC | 0 | 0 | (0) | 2,762 | 187,162 | 8,931 | 178,231 |
| Digital Service Operational Costs | PC | 59,600 | 0 | 59,600 | 60,707 | 746,798 | 17,114 | 729,684 |
| Digital Service Operational Savings | PC | -59,600 | 0 | (59,600) | -57,945 | -573,752 | -17,114 | (556,638) |
| Migration | | 0 | 0 | 0 | 0 | 8,931 | 8,931 | 0 |
| NISSA Premium | PC | 0 | 0 | 0 | 0 | 5,185 | 0 | 5,185 |
| Supply Contingency costs | PC | 0 | 0 | 0 | 0 | 32,300 | 0 | 32,300 |
| Supply Contingency SC Staff | PC | 0 | 0 | 0 | 0 | 23,100 | 0 | 23,100 |
| Supply Contingency WS Staff | PC | o | o | 0 | 0 | 9,200 | 0 | 9,200 |
| ,,,, | | | | | | | | |
| Total - Pauline Crellin | | 63,920 | 64,177 | (257) | 52,961 | 270,456 | 61,356 | 209,100 |



Overall Forecast

| Rest of Programme | | | | | | | | |
|---|-----|------------------|-------------------------|----------|-------------------------|-----------------|----------|-----------|
| Core Programme Teams | IW | 1,050 | 1,059 | (9) | 980 | 1,018 | 986 | 31 |
| UCDG | IW | 864 | 861 | 3 | 928 | 1,018 | 986 | 31 |
| Programme Director | | 182 | 194 | (12) | 51 | 0 | 0 | 0 |
| Other Core Programme | ıw | 3 | 3 | 0 | 2 | 0 | 0 | 0 |
| External consultancy support costs | IW | 7 | 27 | (20) | -45 | 0 | 0 | 0 |
| Recharges - F&C: | IW | 4.329 | 4,329 | (0) | 4.309 | 3,944 | 4,248 | (304) |
| UC Finance | IW | 945 | 945 | (0) | 954 | 982 | 922 | 60 |
| UC Finance (Operations) | IW | 463 | 463 | 0 | 614 | 470 | 282 | 188 |
| Finance & Commercial recharges | IW | 2,920 | 2,920 | (0) | 2,742 | 2,492 | 3,043 | (552) |
| Projects & Recharges: | IW | 8,904 | 8,904 | 0 | 8,986 | 2,357 | 2,346 | 10 |
| Contracted Operations Recharges | /W | 222 | 222 | o | 220 | 240 | 240 | 0 |
| HR Recharges | IW | 427 | 427 | Ö | 466 | 390 | 390 | ő |
| FED Analysts | /w | 152 | 152 | Ö | 152 | 156 | 156 | Ö |
| Welsh Language Unit | IW | 65 | 65 | Ö | 65 | 70 | 60 | 10 |
| LA cost of HB transition to UC | /** | 8.037 | 8.037 | Ö | 8,083 | 1.500 | 1,500 | 0 |
| | | - / | -, | | | , | | _ |
| HMRC | IW | 301 | 301 | O | 450 | 61,726 | 60,487 | 1,240 |
| Total - lan Wright | | 14,589 | 14,619 | (29) | 14,680 | 69,044 | 68,067 | 977 |
| Central Overlay | IW | О | О | 0.0% | 252 | -34,400 | 17,000 | - 51,400 |
| Total Financial Costs | IW | 0 | 0 | 0.0 | О | 1,156 | 0 | 1,156 |
| Total UC - Excluding Budget Transfers | | 197,541 | 197,703 | (162) | 197,997 | 458,408 | 239,464 | 218,944 |
| Rest of Programme - ext Budget Holder | | | | | | | | |
| Recharges, Pilots & Trials | | 4,112 | 4.112 | 0 | 4.112 | 779 | 779 | 0 |
| Welsh Language | | 70 | 70 | 0 | 70 | 0 | 0 | 0 |
| Operational Services Commissions | | 1.570 | 1.570 | 0 | 1.570 | 0 | 0 | 0 |
| · · · · · · · · · · · · · · · · · · · | | 979 | 979 | 0 | 979 | 0 | _ | 0 |
| Micromanagement Team | | | | 0 | | 0 | 0 | |
| Network Management Team | | 460 | 460 | _ | 460 | _ | _ | 0 |
| National Implementation Team | | 269 | 269 | 0 | 269 | 0 | 0 | 0 |
| SPAG Labour Market | | 763 | 763 | 0 | 763 | 779 | 779 | 0 |
| LAs | | -17,194 | -17,194 | 0 | -17,194 | 0 | 0 | 0 |
| LA Savings | | -17,194 | -17,194 | 0 | -17,194 | 0 | 0 | 0 |
| Net Operational Impact | | 243,264 | 243,264 | 0 | 238,264 | 0 | 211,545 | (211,545) |
| Consequential Costs Service Centres | | 113,261 | 113,261 | 0 | 113,261 | 0 | 197,542 | (197,542) |
| Consequential costs - Supply Contingency SC | | 92,335 | 92,335 | 0 | 92,335 | 0 | 23,100 | (23,100) |
| Consequential savings Service Centres | | -74,311 | -74,311 | 0 | -74,311 | 0 | -130,273 | 130,273 |
| Consequential Costs Work Services | | 250,698 | 250,698 | 0 | 245,698 | 0 | 446,246 | (446,246) |
| Consequential costs - Supply Contingency WS | | 25,614 | 25,614 | 0 | 25,614 | 0 | 9,200 | (9,200) |
| Consequential savings Work Services | | -233,426 | -233,426 | 0 | -233,426 | 0 | -378,282 | 378,282 |
| Consequential Costs Pensions | | 839 | 839 | 0 | 839 | 0 | 3,323 | (3,323) |
| Consequential Costs Youth Obligation | | 38,153 | 38,153 | 0 | 38,153 | 0 | 40,689 | (40,689) |
| Medical Services - costs | | 0 | 59,600 | (59,600) | 0 | 0 | 88,907 | (88,907) |
| Medical Services - savings | | 0 | -59,600 | 59,600 | 0 | 0 | -88,907 | 88,907 |
| Learning & Development (SC & WSC) | | 17,949 | 17,949 | 0 | 17,949 | 0 | O | O |
| Digital Service Migration | | 12,154 | 12,154 | 0 | 12,154 | 0 | 0 | 0 |
| HMRC | | 5,736 | 5,735 | 1 | 5,736 | -63,440 | -63,440 | 0 |
| HMRC costs | | 26,716 | 26,715 | 1 | 26,716 | 0 | Ó | 0 |
| HMRC Savings | | -20,980 | -20,980 | 0 | -20,980 | -63,440 | -63,440 | 0 |
| Technology | | 11,162 | 11.162 | Ö | 11,162 | 0 | 0 | Ö |
| IT Live Running IPCC | | 2,535 | 2,535 | o | 2,535 | 0 | 0 | 0 |
| IT Live Running IBM AM, Accenture AM, BPDTS | AS | 4,831 | 4,831 | Ö | 4,831 | 0 | 0 | Ö |
| | | | | Ö | | 0 | Ö | Ö |
| TR1 P6 IT Live Service IT | | 3.796 | 3.796 | | 3.796 | | | |
| TR1 P6 IT Live Service IT Total External Budget Holders | | 3,796 247,080 | 3,796 247,079 | 1 | 3,796 242,080 | - 62,661 | 148,884 | (211,545) |



Implementation & Delivery

| | | | 2018/19 | | 2018/19 | | 2019/20 | |
|--------------------------------------|---------------|-----------------------|-----------------------|----------|---------|-----------------------|-----------------------|----------|
| | Budget Holder | Period 11 Forecast | Period 12 Forecast | Variance | Budget | Period 11 Forecast | Period 12 Forecast | Variance |
| Immigration 9 Delivers | 面 | £k | £k | £k | £k | £k | £k | £k |
| Implementation & Delivery | | F 202 | E 077 | 16 | 0.042 | E 0E4 | E 054 | 197 |
| Core Programme Team | | 5,393 | 5,377 | | 6,013 | 5,851 | 5,654 | 1.0 |
| Live Service Programme Team | JH | 554 | 549 | 5 | 732 | 96 | 40 | 56 |
| Digital Delivery Programme Team | JH | 4,839 | 4,828 | 11 | 5,281 | 5,755 | 5,614 | 141 |
| Live Service Implementation Costs | JH | 1,394 | 1,344 | 50 | 1,541 | 341 | 71 | 270 |
| IPCC Telephony | JH | 121 | 68 | 52 | 278 | 0 | 0 | 0 |
| Live Service Support | JH | 12 | 14 | (2) | 1 | 0 | 0 | 0 |
| OED Recharges | JH | 1,262 | 1,262 | 0 | 1,262 | 341 | 71 | 270 |
| Live Service net Operational Impact: | JH | 0 | 0 | 0 | 2,129 | 1 | 0 | 1 |
| Live Service Operational Costs | JH | 0 | 0 | 0 | 4,283 | 1 | 0 | 1 |
| Live Service Operational Savings | JH | 0 | 0 | 0 | -2,155 | 0 | 0 | 0 |
| Digital Service Implementation Costs | JH | 7,437 | 7,437 | (0) | 7,438 | 10,294 | 2,849 | 7,445 |
| F/S OED Recharges | JH | 7,437 | 7,437 | (0) | 7,438 | 2,670 | 2,849 | (179) |
| Digital Service L&D | JH | 0 | 0 | 0 | 0 | 7,624 | 0 | 7,624 |
| OPPD | JH | 246 | 246 | (0) | 278 | 258 | 275 | (17) |
| Continuous Improvement | JH | 0 | 0 | (0) | 0 | 500 | 250 | 250 |
| Automated Letters | JH | 82 | 60 | 22 | 120 | 0 | 0 | 0 |
| Youth Obligation | JH | 0 | 0 | 0 | 0 | 40,689 | 0 | 40,689 |
| RTI Batch Transfers | | 0 | 0 | 0 | 200 | 0 | 0 | 0 |
| Counter Fraud and Compliance Team | JH | 790 | 790 | (0) | 790 | 813 | 813 | 0 |
| Total - Janice Hartley | | 15,342 | 15,254 | 88 | 18,509 | 58,746 | 9,912 | 48,834 |

Headlines

2018/19: No material change

2019/20: £48.8m decrease due to:

• Funding Transfers to Operations: £40.7m Youth Obligation

• Forecast changes: £7.6m Reduction in Learning and Development costs



UC Product Development & Dig Delivery

| | | | 2018/19 | | 2018/19 | 2019/20 | | |
|--|---------------|-----------------------|-----------------------|----------|---------|-----------------------|-----------------------|----------|
| | Budget Holder | Period 11 Forecast | Period 12 Forecast | Variance | Budget | Period 11 Forecast | Period 12 Forecast | Variance |
| | gng | £k | £k | £k | £k | £k | £k | £k |
| C Product Development / Digital Delivery | | 211 | 2.11 | 2.1 | 2.1 | 2.10 | 211 | 2.10 |
| Core Programme Teams | | 39,197 | 39,178 | 19 | 41,310 | 57,858 | 55,422 | 2,435 |
| Core Programme team | PF | 11,522 | 12,146 | (623) | 10,200 | 15,634 | 15,735 | (101) |
| Capitalised staff costs | PF | 19,917 | 19,521 | 396 | 18,906 | 30,509 | 29,843 | 666 |
| Digital Solution - IT Build | PF | 1,102 | 1,111 | (8) | 4,551 | 4,197 | 2,797 | 1,400 |
| Digital Solution - IT Recurrent | PF | 4,793 | 4,637 | 156 | 5,103 | 6,770 | 6,299 | 470 |
| Digital Service Centre - IT Investment | PF | 345 | 321 | 24 | 573 | О | 0 | О |
| Digital Service Centre - IT Recurrent | PF | 1,518 | 1,443 | 75 | 1,978 | 748 | 748 | 0 |
| UC Support Services | PF | 5,056 | 5,606 | (551) | 7,072 | О | О | О |
| Prove You Can Apply | PF | 376 | 593 | (218) | 760 | 0 | 0 | 0 |
| Prove Your Identity | PF | 4 | 0 | 4 | 221 | 0 | 0 | 0 |
| Prepare You For UC | PF | 53 | 95 | (42) | 318 | 0 | 0 | 0 |
| Private Rented Sector - APA | PF | 484 | 856 | (373) | 770 | 0 | 0 | 0 |
| UC Migration | PF | 1,297 | 1,023 | 274 | 1,500 | 0 | 0 | 0 |
| Burbank | PF | 2,305 | 2,288 | 17 | 2,976 | 0 | 0 | 0 |
| Severe Disability Premium | | 106 | 271 | (165) | О | 0 | 0 | 0 |
| Passported Benefits | PF | 432 | 481 | (49) | 526 | О | 0 | О |
| UC Others | | 48,656 | 48,137 | 519 | 51,709 | 21,498 | 18,203 | 3,295 |
| UCFS MI (Data Outcomes) | PF | 6,444 | 5,642 | 802 | 4,600 | 8,257 | 2,761 | 5,496 |
| Data Works Platform | PF | О | 0 | О | 2,400 | 0 | 4,039 | (4,039) |
| Household Verification | PF | 220 | 377 | (157) | 1,000 | 692 | 644 | 48 |
| UC Live Service - IT Recurrent | PF | 2,569 | 2,571 | (2) | 3,469 | 2,997 | 1,273 | 1,724 |
| Live Service - ITPD Staff Charges | PF | 620 | 620 | (O) | 1,432 | 0 | 0 | 0 |
| Live Service - ITPD Contractor Charges | | 700 | 700 | О | 117 | 0 | 0 | 0 |
| Live Service - IT Investment | PF | 1,753 | 1,678 | 75 | 2,543 | 14 | 14 | 0 |
| Verify | PF | -348 | -348 | О | 500 | 0 | 0 | 0 |
| Non Cash - Depreciation | PF | 36,697 | 36,897 | (199) | 35,648 | 9,538 | 9,472 | 66 |
| Security - IT | | 28 | 28 | (0) | -121 | О | О | o |
| Security Provision | | 3 | 3 | О | 251 | 0 | 0 | О |
| Security IT Investment | | 20 | 20 | (O) | -372 | 0 | 0 | 0 |
| Security IT Recurrent | | 5 | 5 | О | 0 | О | 0 | 0 |
| Total - Paul Francis | | 92,936 | 92,949 | (13) | 99,971 | 79,356 | 73,625 | 5,730 |

Headlines

2018/19: No material overall change

2019/20: £5.7m decrease due to:

• Forecast changes: £5.7m Resulting from bottom up review of latest costs

