

Action Point Log – Open

Reference	Action	Assigned to:	Due Date	Update/Deadline
01-210219	Look into the possibility of an alternative access route for vulnerable people to make a UC claim and provide PB with a below the line update.	JP Marks	14/05/19	BTL on FWP 14 th May
02-210219	Investigate the possibility of testing ID verification for Tax Credit customers, to see whether it provides them with a smoother journey.	Paul Francis	19/09/19	It is within plans to test the journey for Tax Credit customers within the build of the solution (June/July) without integration to UC in the first instance to test the HMRC to DWP journey. Assuming that is successful, we also plan to test with integration to UC through the Dynamic Trust Hub that we are also testing in P8. This is being tracked through the UC Risk P74 and ID&T High Level Feasibility and Delivery Plans.