



HM Revenue
& Customs

HMRC Office closures and regional centres

30 September 2020



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Notes

- All dates shown in the attached pack are **provisional** and may change as business plans develop, actual dates will be updated in any future iterations of this document.
- The dates shown represent the date/year the property is likely to close to HMRC staff. The property may remain on the Government Estate past this date with staff from other Government Departments continuing to occupy the property.
- Additional accommodation: In August 2018 HMRC acquired new space for UK Transition period roles at 3 Wellington Place, Leeds, 101 Victoria Street and Crescent Centre, Bristol and Norfolk House, Birmingham. Additional capacity in existing estate was also provided in Belfast, Croydon, Manchester and Liverpool. All roles will move from this temporary accommodation to their respective regional centres after they open. Those in the Bristol and Belfast locations have already moved to their regional centres.
- In March 2019, HMRC also confirmed that its Worthing Specialist site would be based in the new location of Teville Gate House, Worthing due to open mid-April 2021.
- In early October 2019, HMRC also confirmed that its Ipswich Specialist site would be based in a new location, Brooke Lawrance House in Ipswich.
- Data is accurate as at 30 September 2020.



Summary of HMRC Regional Centre Opening Dates

Region	Planned location	Specific location	Original forecasted opening date	Announced date of opening	No. of FTE by 2021*
Northern Ireland	Belfast	Erskine House, Belfast	2018/19	Opened 18 December 2019	1,900**
West Midlands	Birmingham	3 Arena Central, Birmingham	2019/20	Autumn 2021	2,650
South West	Bristol	3 Glass Wharf, Bristol	2019/20	Opened 16 September 2019	1,650
Wales	Cardiff	6 Central Square, Cardiff	2019/20	Early Spring 2021	3,600
London, South East & East	Croydon	1 Ruskin Square, Croydon	2017/18	Opened 24 July 2017	2,700
Scotland	Edinburgh	Queen Elizabeth House, 1 Sibbald Walk, Edinburgh	2020/21	Opened 1 September 2020	2,600
Scotland	Glasgow	1 Atlantic Square, Glasgow	2019/20	Summer 2021***	2,700
Yorks & Humber	Leeds	7 & 8 Wellington Place, Leeds	2019/20	Early Spring 2021	3,850
North West	Liverpool	India Buildings, Water St Liverpool	2018/19	Early Summer 2021	4,000
North West	Manchester (Phase 1)	3 New Bailey, Salford	2019/20	Spring 2022	2,400
East Midlands	Nottingham	Unity Square, Nottingham	2020/21	Spring 2022	4,050
North East	Newcastle	Existing site at Benton Park View****	2018/19	Refurbishment on hold	6,700
London, South East & East	Stratford	14 Westfield Avenue, Stratford	2019/20	Spring 2021	4,400

*FTE – Full-time equivalent personnel. **Includes Carne House, Belfast – due to open after refurbishment in December 2020. *** Under review. **** Under review pending lease expiry



East Midlands

Closures announced as part of HMRC's Locations Programme in November 2015

Town	Office	Constituency	Closure year announced in Nov 2015	Updated closure date
Chesterfield	Markham House	Chesterfield	2016/17	Closed as planned
Lincoln	Cromwell House	Lincoln	2016/17	Closed as planned
Derby	Northgate House	Derby North	2018/19	Closed as planned
Leicester	Saxon House	Leicester South	2020/21	Closing after Regional Centre opens
Lincoln	Lawress Hall	Gainsborough	2020/21	Closing in December 2020

HMRC plans for remaining properties in the region

Town	Office	Constituency	Closure year announced in Nov 2015	Updated closure date
Nottingham	Castle Meadow site	Nottingham South	Possibly retain or close in 2020/21	Closing after Regional Centre opens



London & East - 1

Closures announced as part of HMRC's Locations Programme in November 2015

Town	Office	Constituency	Closure year announced in Nov 2015	Updated closure date
Bedford	Chailey House	Bedford	2016/17	Closed as planned
Chelmsford	Parkway House	Chelmsford	2016/17	Closed as planned
Colchester	14 Headgate	Colchester	2016/17	Closed as planned
Felixstowe	Custom House	Suffolk Coastal	2016/17	Closed as planned
Finchley	Berkeley House	Finchley and Golders Green	2016/17	Closed as planned
Norwich	Nelson House	Norwich South	2016/17	Closed as planned
Romford	Queens Moat House	Romford	2016/17	Closed as planned
Tilbury	Custom House	Thurrock	2016/17	Closed as planned
Winchmore Hill	Capitol House	Edmonton	2016/17	Closed as planned
Harwich	Custom House	Harwich and North Essex	2017/18	Closed as planned
Peterborough	Clifton House	Peterborough	2017/18	Closed as planned
Cambridge	Eastbrook	Cambridge	2018/19	Closed in March 2018



London & East - 2

Closures announced as part of HMRC's Locations Programme in November 2015

Town	Office	Constituency	Closure year announced in Nov 2015	Updated closure date
London	Dorset House	Bermondsey and Old Southwark	2019/20	Closed in July 2018
London	Custom House	Cities of London and Westminster	2019/20	Closing in March 2021
London	Bush House	Cities of London and Westminster	2019/20	Closing in May 2021
London	Custom House Annexe	Cities of London and Westminster	2019/20	Closing in September 2021
Southend-on-Sea	Alexander House	Rochford and Southend East	2019/20	Closing in December 2022
Ealing Broadway	International House	Ealing Central and Acton	2020/21	Closing in January 2021
London	Euston Tower	Holborn and St Pancras	2020/21	Closing in January 2021
Luton	King House	Luton South	2020/21	Closed in September 2020
Peterborough	Churchgate	Peterborough	2020/21	Closing in January 2021
Stratford	Jubilee House	West Ham	2020/21	Closing in February 2023
Watford	Cambridge House	Watford	2020/21	Closing in January 2021
Wembley	Olympic House	Brent Central	2020/21	Closed in December 2017



London & East - 3

Closures announced as part of HMRC's Locations Programme in November 2015

Town	Office	Constituency	Closure year announced in Nov 2015	Updated closure date
Ipswich	St Clare House	Ipswich	2023/24	Closing in February 2021
Ipswich	Haven House	Ipswich	2027/28	Closing in February 2021*

*HMRC will vacate Haven House by the end of January 2021. This site was previously being retained. A new transitional site will open in December 2020 at Brooke Lawrance House, Ipswich until 2027/28 after which it will become a Specialist Site.

HMRC plans for remaining properties in the region

Town	Office	Constituency	Plans at Nov 2015	Updated closure date
Bishop Stortford	Anglia House	Hertford & Stortford	Already announced closure	Closed as planned
Kings Lynn	Vancouver House	North West Norfolk	Already announced closure	Closed as planned
St Leonards on Sea	Ocean House	Hastings & Rye	Already announced closure	Closed as planned
Stevenage	Southgate House	Stevenage	Already announced closure	Closed as planned
London	100 Parliament Street	Cities of London and Westminster	Retain	
London	10 South Colonnade, Canary Wharf London	Poplar and Limehouse	No closure date announced.*	HMRC staff relocate to Stratford Regional Centre in 2021/22

* The establishment of a Government Hub in Canary Wharf was announced in December 2016 by Cabinet Office. Therefore, no closure date was announced in 2015. HMRC intended to vacate this transitional site in November 2020 however, it now plans to vacate floors 7, 8 and 9 in July 2021.



North East

Closures announced as part of HMRC's Locations Programme in November 2015

Town	Office	Constituency	Closure year announced in Nov 2015	Updated closure date
Middlesbrough	100 Russell Street	Middlesbrough	2018/19	Closed in February 2019
Middlesbrough	Eustace House	Redcar	2019/20	Closed in February 2019
Sunderland	Waterside House	Sunderland Central	2019/20	Closed in September 2019
Peterlee	Emerald Court	Easington	2020/21	Closing in 2022/23
Stockton on Tees	George Stephenson House	Stockton South	2020/21	Closed in September 2020*
Washington	Waterview Park	Washington and Sunderland West	2024/25	Closing in 2030**

*Staff transferred to Emerald Court, Peterlee. **Staff will either remain in this location or move to a new site after the lease expires in 2024/25

HMRC plans for remaining properties in the region

Town	Office	Constituency	Plans at Nov 2015	Updated closure date
Newcastle upon Tyne	Tyne View Park	Newcastle Upon Tyne East	New interim location	Closed in May 2018
Newcastle upon Tyne	Benton Park View	Newcastle Upon Tyne East	Retain	Under review pending lease expiry



North West - 1

Closures announced as part of HMRC's Locations Programme in November 2015

Town	Office	Constituency	Closure year announced in Nov 2015	Updated closure date
Carlisle	Stocklund House	Carlisle	2017/18	Closed as planned
Bootle	Litherland House	Bootle	2018/19	Closing in October 2021
Liverpool	Regian House	Liverpool, Riverside	2018/19	Closing in September 2021
Liverpool	Comben House	Liverpool, Riverside	2018/19	Closed as planned
St Helens	63 College Street	St Helens South and Whiston	2018/19	Closed as planned
Warrington	Mersey Bank House	Warrington South	2018/19	Closed in June 2020
Workington	West Cumbria House	Workington	2018/19	Closed as planned
Blackburn	Chaucers Walk	Blackburn	2019/20	Closed in January 2019
Bolton	Stone Cross House	Bolton North East	2019/20	Closed in January 2019
Bootle	The Triad	Bootle	2019/20	Closing in September 2021



North West - 2

Closures announced as part of HMRC's Locations Programme in November 2015

Town	Office	Constituency	Closure year announced in Nov 2015	Updated closure date
Bootle	St Johns House	Bootle	2019/20	Closing in October 2022
Manchester	Albert Bridge House	Manchester Central	2019/20	Closing in 2022/23
Manchester	Terminal 2	Wythenshawe and Sale East	2019/20	Closing in 2022/23
Salford	Ralli Quays	Salford and Eccles	2019/20	Closing in 2022/23
Salford	Trinity Bridge House	Salford and Eccles	2019/20	Closing in 2027/28
Stoke on Trent	Blackburn House	Stoke-on-Trent Central	2019/20	Closed in September 2019
Preston	Charles House	Preston	2020/21	Closed in April 2019
Preston	St Mark's House	Preston	2020/21	Closing in 2025
Preston	St Mary's House	Preston	2020/21	Closing in 2025
Wrexham	Plas Gororau	Wrexham	2020/21	Closed in September 2020



North West - 3

HMRC plans for remaining properties in the region

Town	Office	Constituency	Plans at Nov 2015	Updated closure date
Blackpool	Ryscar House	Blackpool North and Cleveleys	Transfer to Universal Credit	Transferred as planned
Liverpool	Imperial Court	Liverpool, Riverside	Either Imperial Court or Graeme House to transfer to DWP.	Floors 3 – 9 close September 2021. Remainder January 2023
Liverpool	Graeme House	Liverpool, Riverside		Closing in September 2021
Preston	The Guild Centre	Preston	Transfer to Universal Credit/DWP	Closing in March 2021
Preston	Diadem House	Preston	Transfer to Universal Credit/DWP	Closed December 2017
Preston	Unicentre	Preston	Transfer to Universal Credit/DWP	Closing in 2022/23



Northern Ireland

Closures announced as part of HMRC's Locations Programme in November 2015

Town	Office	Constituency	Closure year announced in Nov 2015	Updated closure date
Coleraine	Fern House	East Londonderry	2016/17	Closed as planned
Belfast	Custom House	Belfast North	2017/18	Closing in December 2020
Belfast	Dorchester House	Belfast South	2017/18	Closed in January 2020
Belfast	Beaufort House	Belfast South	2017/18	Closed in January 2020
Craigavon	Marlborough House	Upper Bann	2017/18	Closed in December 2019
Enniskillen	Abbey House	Fermanagh and South Tyrone	2017/18	Closed as planned
Lisburn	Moira House	Lagan Valley	2019/20	Closed in January 2020
Londonderry	Foyle House	Foyle	2020/21	Closed in September 2020

HMRC plans for remaining properties in the region

Town	Office	Constituency	Plans at Nov 2015	Updated closure date
Ballymena	Kilpatrick House	North Antrim	Already announced closure	Closed as planned
Newry	Custom House	Newry and Armagh	Already announced closure	Closed as planned
Belfast	Carne House	Belfast North	2018/19	To be retained



Scotland - 1

Closures announced as part of HMRC's Locations Programme in November 2015

Town	Office	Constituency	Closure year announced in Nov 2015	Updated closure date
Dundee	Caledonian House	Dundee West	2017/18	Closed in February 2018
Inverness	River House	Inverness, Nairn, Badenoch and Strathspey	2017/18	Closed as planned
Bathgate	Pyramids Business Park	Livingston	2019/20	Closed in September 2020
Cumbernauld	Accounts Office	Cumbernauld, Kilsyth and Kirkintilloch East	2019/20	Closing after Regional Centre opens
Edinburgh	Meldrum House	Edinburgh North and Leith	2019/20	Closed in September 2020
Edinburgh	Grayfield House	Edinburgh South West	2019/20	Closed in September 2020
Edinburgh	Elgin House	Edinburgh West	2019/20	Closed in September 2020
Glasgow	Cotton House	Glasgow Central	2019/20	Closing after Regional Centre opens
Glasgow	Portcullis House	Glasgow Central	2019/20	Closed in June 2020. Staff moved to 123 St Vincent Street before a move to the Regional Centre.*
Livingston	Barbara Ritchie House	Livingston	2019/20	Closed in September 2020

*123 St Vincent Street will become a stepping stone site for staff moving out of Portcullis House. Staff will move to the Glasgow Regional Centre.



Scotland - 2

Closures announced as part of HMRC's Locations Programme in November 2015

Town	Office	Constituency	Closure year announced in Nov 2015	Updated closure date
Aberdeen	Ruby House	Aberdeen South	2020/21	Closing in January 2021
East Kilbride	Plaza Tower	East Kilbride, Strathaven and Lesmahagow	2020/21	Closed in September 2020
East Kilbride	Queensway House	East Kilbride, Strathaven and Lesmahagow	2025/26	

HMRC plans for remaining properties in the region

Town	Office	Constituency	Plans at Nov 2015	Updated closure date
Dundee	Sidlaw House	Dundee West	Transfer to Universal Credit/DWP	Not transferring to DWP. Closing in 2022/23
Glenrothes	Saltire House	Glenrothes	Already announced closure	Closed as planned
Irvine	Marress House	Central Ayrshire	Already announced closure	Closed as planned
Glasgow	Scottish Crime Campus	Coatbridge, Chryston & Bellshill	Retain	



South East - 1

Closures announced as part of HMRC's Locations Programme in November 2015

Town	Office	Constituency	Closure year announced in Nov 2015	Updated closure date
Chatham	Anchorage House	Rochester and Strood	2016/17	Closed as planned
Milton Keynes	Bowback House	Milton Keynes North	2016/17	Closed as planned
Crawley	Innovis House	Crawley	2017/18	Closed as planned
Croydon	Southern House	Croydon Central	2017/18	Closed as planned
Oxford	Trinity House	Oxford East	2017/18	Closed as planned
Staines	Forum House	Spelthorne	2017/18	Closed as planned
Staines	Heliting House	Spelthorne	2017/18	Closed as planned
Surbiton	Tolworth Tower	Kingston and Surbiton	2017/18	Closed as planned
Woking	Dukes Court	Woking	2017/18	Closed as planned
Woolwich	Riverside House	Greenwich and Woolwich	2017/18	Closed as planned



South East - 2

Closures announced as part of HMRC's Locations Programme in November 2015

Town	Office	Constituency	Closure year announced in Nov 2015	Updated closure date
Brighton	Crown House	Brighton, Pavilion	2018/19	Closed in April 2018
Portsmouth	Wingfield House	Portsmouth South	2018/19	Closed in January 2018
Redhill	Warwick House	Reigate	2018/19	Closed in 2017/18
Uxbridge	Valiant House	Uxbridge and South Ruislip	2018/19	Closed in 2017/18
Canterbury	Charter House	Canterbury	2019/20	Closed in February 2020
Gravesend	Custom House	Gravesham	2019/20	Closed in 2017/18
Southampton	Compass House	Southampton, Test	2019/20	Closed in May 2019
Maidstone	Medvale House	Maidstone and The Weald	2020/21	Closing in January 2021
Worthing	Barrington Road	Worthing West	2020/21	Closing in May 2021



South East – 3

Closures announced as part of HMRC's Locations Programme in November 2015

Town	Office	Constituency	Closure year announced in Nov 2015	Updated closure date
Reading	Sapphire Plaza	Reading East	2024/25	
Portsmouth	Lynx House	Portsmouth North	2025/26	

HMRC plans for remaining properties in the region

Town	Office	Constituency	Plans at Nov 2015	Updated closure date
Dover	Priory Court	Dover	Retain	Retained as Dover Specialist Site.
Worthing	Durrington Bridge House	Worthing West		Closing in May 2021*

We plan to make Worthing a Specialist Site based at a brand new development called Teville Gate House. We expect Teville Gate House to be ready to move into in April 2021, after which Barrington Road and Durrington Bridge House will close.



South West - 1

Closures announced as part of HMRC's Locations Programme in November 2015

Town	Office	Constituency	Closure year announced in Nov 2015	Updated closure date
Plymouth	The Apex	Plymouth, Moor View	2016/17	Closed as planned
Plymouth	West Point	Plymouth, Sutton and Devonport	2016/17	Closed as planned
Taunton	Michael Paul House	Taunton Deane	2016/17	Closed as planned
Avonmouth	Custom House	Bristol North West	2017/18	Closed in September 2019
Bristol	101 Victoria Street	Bristol West	2017/18	Closed in September 2019
Bristol	Crescent Centre	Bristol West	2017/18	Closed in September 2019
Gloucester	Twyver House	Gloucester	2017/18	Closed as planned
Swindon	Wiltshire Court	South Swindon	2017/18	Closed as planned
Redruth	Piran House	Camborne and Redruth	2018/19	Closed in November 2018
Bournemouth	Holland House	Bournemouth West	2019/20	Closed in November 2019



South West - 2

Closures announced as part of HMRC's Locations Programme in November 2015

Town	Office	Constituency	Closure year announced in Nov 2015	Updated closure date
Exeter	Longbrook House	Exeter	2020/21	Closed in September 2020

HMRC plans for remaining properties in the region

Town	Office	Constituency	Plans at Nov 2015	Updated closure date
Bristol	Temple Quay House	Bristol West	New property	Closed in September 2019
St Austell	Penhaligon House	St Austell & Newquay	Transfer to Universal Credit/DWP	Transferred as planned
Dorchester	Vespasian House	West Dorset	Already announced closure	Closed as planned



Wales

Closures announced as part of HMRC's Locations Programme in November 2015

Town	Office	Constituency	Closure year announced in Nov 2015	Updated closure date
Cardiff	Ty Glas	Cardiff North	2019/20	Closing in April 2021
Porthmadog	Ty Moelwyn	Dwyfor Meirionnydd	2019/20	Closed in May 2018*
Swansea	Ty Nant	Swansea West	2019/20	Closing in December 2020

*Staff co-located with colleagues at the Department for Work and Pensions' (DWP's) Thedford House site in early 2018.

HMRC plans for remaining properties in the region

Town	Office	Constituency	Plans at Nov 2015	Updated closure date
Merthyr Tydfil	Government Building	Merthyr Tydfil & Rhymney	Already announced closure	Closed as planned
Newport	Crown Building	Montgomeryshire	Already announced closure	Closed as planned
Rhyl	Llys Anwyl	Clwyd	Already announced closure	Closed as planned
Cardiff	Brunel House	Cardiff Central	New	Closing in April 2021



West Midlands - 1

Closures announced as part of HMRC's Locations Programme in November 2015

Town	Office	Constituency	Closure year announced in Nov 2015	Updated closure date
Brierley Hill	Bridge House	Dudley South	2016/17	Closed as planned
Northampton	Northgate House	Northampton South	2016/17	Closed as planned
Walsall	Pattison House	Walsall South	2016/17	Closed as planned
Telford	Abbey House	Telford	2017/18	Closing in November 2020
Telford	Boyd House	Telford	2017/18	Closed as planned
Telford	Matheson House	Telford	2017/18	Closed as planned
Birmingham	City Centre House	Birmingham, Ladywood	2019/20	Closing in September 2021
Birmingham	Norfolk House	Birmingham, Ladywood	2019/20	Closing in July 2023
Coventry	Sherbourne House	Coventry South	2019/20	Closed in September 2020
Solihull	Sapphire East	Solihull	2019/20	Closing in March 2021



West Midlands - 2

Closures announced as part of HMRC's Locations Programme in November 2015

Town	Office	Constituency	Closure year announced in Nov 2015	Updated closure date
Telford	Parkside Court	Telford	2019/20	Closed in 2017/18
Wolverhampton	Crown House	Wolverhampton South West	2019/20	Closing in January 2021
Worcester	County Hall	Worcester	2019/20	Closed as planned
Northampton	Princess House	Northampton South	2020/21	Closed in September 2020

HMRC plans for remaining properties in the region

Town	Office	Constituency	Plans at Nov 2015	Updated closure date
Birmingham	2 Broadway	Birmingham, Ladywood	New	Closing in November 2020
Telford	Plaza 1 and 2	Telford	New	Retain as part of Telford Specialist Site
Brierley Hill	Merry Hill	Dudley South	Transfer to Universal Credit/DWP	No longer transferring to DWP. Closing in December 2020



Yorkshire & Humber- 1

Closures announced as part of HMRC's Locations Programme in November 2015

Town	Office	Constituency	Closure year announced in Nov 2015	Updated closure date
Harrogate	2 Victoria Avenue	Harrogate and Knaresborough	2016/17	Closed as planned
Bradford	No 1 The Interchange	Bradford West	2019/20	Closed in September 2019
Leeds	Peter Bennett House	Leeds North West	2019/20	Closing in February 2021
Leeds	Castle House	Leeds Central	2019/20	Closing in February 2021
Leeds	1 Munroe Court	Morley and Outwood	2019/20	Closing in April 2021
Shipley	Accounts Office	Shipley	2019/20	Closing in May 2021
York	Swinson House	York Central	2019/20	Closed in January 2019
Bradford	Centenary Court	Bradford West	2020/21	Closing in 2027 – A new Transitional Site
Grimsby	Imperial House	Great Grimsby	2020/21	Closed in September 2020
Hull	Cherry Court	Kingston upon Hull West and Hessle	2020/21	Closing in December 2020
Hull	Custom House	Kingston upon Hull West and Hessle	2020/21	Closing in December 2020



Yorkshire & Humber - 2

Closures announced as part of HMRC's Locations Programme in November 2015

Town	Office	Constituency	Closure year announced in Nov 2015	Updated closure date
Leeds	Windsor House	Leeds Central	2020/21	Closing in February 2021
Sheffield	Concept House	Sheffield Central	2020/21	Closing in December 2020

HMRC plans for remaining properties in the region

Town	Office	Constituency	Plans at Nov 2015	Updated closure date
Barnsley	Joseph Locke House	Barnsley Central	Already announced closure	Closed as planned



HMRC Non-Office Estate

Non Office Estate - Storage

Plans for HMRC Non-Office estate – Storage

Town	Site	Constituency	Plans at Nov 2015	Updated closure date
East Kilbride	10/14 Hawbank Road	East Kilbride, Strathaven & Lesmahagow		Closed in 2016/17
Erith	Chaucer House	Erith & Thamesmead		Closing in February 2021
Hull	Chemical Store	Kingston upon Hull		Closing in 2020/21
Nottingham	Unit 7 Castle Park	Nottingham South	Close in 2016/17	Closed as planned
Nottingham	Unit 8 Castle Park	Nottingham South	Close in 2016/17	Closed as planned
Peterborough	Unit 1	North West Cambridgeshire		Closed in 2017/18
Peterborough	Units 5 & 6	North West Cambridgeshire		Closed in 2017/18
Peterborough	Unit 4	North West Cambridgeshire		Closed in 2017/18
Peterborough	Units 2 & 3	North West Cambridgeshire		Closed in 2017/18
Peterborough	Waiman Road	Peterborough		Closed in June 2018



Non Office Estate – Car Parks

Plans for HMRC Non-Office estate – Car Parks

Town	Site	Constituency	Plans at Nov 2015	Updated closure date
Chesterfield	Car Park	Chesterfield		Closed in 2016/17
London	West Courtyard, Bush House	Cities of London & Westminster	2015/16	Closed as planned
Norwich	Spring Gardens Car Park	Norwich South	2016/17	Closed as planned
Stoke-On-Trent	West Precinct	Stoke on Trent Central		Closed in 2019/20

