



Post Office Limited
Post Office Customer Support
Finsbury Dials
20 Finsbury Street
EC2Y 9AQ

Scott Mann MP
House of Commons
London
SW1A 0AA

22 August 2019

Dear Mr Mann,

I am writing further to your recent question to the Secretary of State for Business, Energy and Industrial Strategy (BEIS). As your question relates to operational matters for the Post Office, Al Cameron, Interim Group Chief Executive, has asked me to respond on his behalf.

To ask the Secretary of State for Business, Energy and Industrial Strategy, how much of the £2 billion investment in the Post Office network has been spent in North Cornwall. [279105]

The Government investment has supported the transformation of the network through the Post Office Network Transformation Programme where over 7,700 branches have been modernised with many offering extended opening hours providing greater convenience for customers. Also, funding through the Network Subsidy Payment has supported the overall operation of around 3,000 community post offices which would otherwise be uneconomical, many of which are the last shop in the village.

The investment is not broken down by specific area as there are central operational and project costs involved in delivering the significant changes across the network and to support the running of community and outreach services including IT, cash and stock provisioning, supports services etc.

Within the mainly rural North Cornwall constituency it is the case that the majority of branches or services have been supported by investment in some form, as all but one of the branches have either been modernised or are community or outreach services. Within the wider South West Government Office region area there are around 1300 branches and outreach services, of which around 700 have been modernised and over 500 are classified as community or outreach, all of which are subject to investment or subsidy.

I hope this information is helpful.

Yours sincerely,

A handwritten signature in black ink, appearing to read "Mark Davies".

Mark Davies
Group Communications and Corporate Affairs Director