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**Chris Skidmore MP**  
Minister of State for Universities, Science,  
Research and Innovation.

1 Victoria Street  
London  
SW1H 0ET

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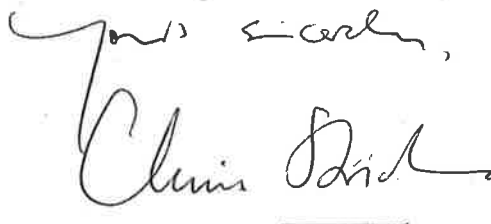
Our ref: 10802/CH

16<sup>th</sup> September 2019

Re: Li / M... ,

We would be grateful if the attached Tailored Review for the Student Loans Company could be placed in the Libraries of both Houses, replacing the original.

This includes a small clarification of a figure on page 4 and page 39 for accuracy. The review states "*In FY 2018-19, the SLC... received just 2.48 complaints per 10,000 apply-to-pay customers and 0.84 complaints per 10,000 repayment customers.*" We would just like to make clear that this figure is per month, so are adding these words to ensure no ambiguity.

Yours sincerely,  


**CHRIS SKIDMORE MP**