



Marion Fellows MP
House of Commons
London
SW1A 0AA

13 June 2019

Dear Ms Fellows,

I am writing further to your recent question to the Secretary of State for Business, Energy and Industrial Strategy (BEIS), set out below for reference. As your question relates to operational matters for the Post Office, I have been asked to reply.

'To ask the Secretary of State for Business, Energy and Industrial Strategy, how many Post Office card accounts were (a) active and (b) opened in each of the last five years. [260059]

The number of active Post Office card accounts for each of the last five years is as follows:

End of	March-15	March-16	March-17	March-18	March-19
Number of active accounts	2,409,075	2,179,279	1,790,546	1,383,266	1,103,328

The number of account openings in each of the last five years is as follows:

Year	2014/15	2015/16	2016/17	2017/18	2018/19
Number of account openings	34,294	22,067	11,345	5,905	2,859

I hope this information is helpful but if there is anything you need to make this more useful please let me know.

Yours sincerely,

Al Cameron
Interim Group Chief Executive Officer