

# Universal Credit Trusted Partners

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## Trusted Partners

Trusted Partners are registered social landlords (including stock owning Local Authorities) that have made an agreement with DWP. They have agreed to support their tenants, where possible with financial and personal budgeting issues. In exchange they are allowed to request alternative payment arrangements (APAs) for their tenants whenever they identify a need. DWP will implement them without challenge.

The following organisations are Trusted Partners:

- A1 Housing Bassetlaw LTD
- A2Dominion Homes Limited
- Accent Foundation Limited
- Adactus Housing Association Limited
- Affinity Sutton Homes Limited
- Aldwyck Housing Group Limited
- Alliance Homes (also listed as NSAH (Alliance Homes) Ltd)
- Angus Council
- Aster Communities
- B3 Living Limited
- Babergh & Mid Suffolk
- Basildon District Council
- Birmingham City Council
- bpha Limited
- Bracknell Forest Homes Limited
- Broadacres Housing Association Limited
- Bromford Housing Association Limited
- Cadwyn
- Cardiff Community Housing Association

- Cardiff Council
- Catalyst Housing Limited
- Chesterfield Borough Council
- Coast and Country Housing Limited
- Coastline Housing Limited
- Community Gateway Association Limited
- Contour Homes Limited
- Cornwall Housing Ltd (known as Cornwall Council)
- Cottsway Housing Association Limited
- Cross Keys Homes Limited
- Curo Places Limited
- Devon and Cornwall Housing Limited
- Dudley Metropolitan Borough Council
- Dundee City Council
- East Durham Homes Limited
- East Thames Ltd
- Eildon
- EMH Homes (East Midlands Housing and Regeneration Limited)
- Family Mosaic Housing
- Fife Council
- First Choice Homes
- Flagship Housing Group Limited
- Futures Homescape Limited
- Genesis Housing Association Limited
- Great Places Housing Association
- Greenfields Community Housing Ass
- Gwalia Housing Group also known as Tai Gwalia Cyf
- Hafod
- Hanover Housing Association
- Helena Partnerships Limited
- Highland Council
- Home Group Limited
- Hounslow
- Housing Solutions Limited
- Hyde Housing Association Limited
- Karbon Homes (Previously known as known as Isos Housing Ltd)
- Kirklees Metropolitan Borough Council
- Knightstone Housing Association Limited
- Linc Cymru
- Liverpool Housing Trust Limited
- Livin Housing Limited
- London and Quadrant Housing Trust

- London Borough Hammersmith & Fulham
- London Borough of Enfield
- London Borough of Lambeth
- Longhurst and Havelok Homes
- Magenta Living (Previously known as Wirral Partnership Homes Limited)
- Magna Housing Association Limited
- Metropolitan Housing Trust Limited
- Midland Heart Limited
- Moat Homes Limited
- Muir Group Housing Association Limited
- Network Homes (also known as Network Stadium Housing Association Limited)
- New Charter
- Newport City Homes
- North Ayrshire Council
- Northwards
- Notting Hill Housing Trust
- Nottingham Community Housing Association Limited
- Ocean Housing Limited
- One Housing Group Limited
- One Manchester (previously known as Eastlands Homes Partnership Limited)
- One Vision Housing Limited
- Ongo Homes Limited
- Optivo
- Orbit South Housing Association Limited
- PA Housing (previously Paragon Community Housing Limited and Leicester Housing Association Ltd see entries for both)
- Paradigm Homes Charitable Housing Association Limited
- Peabody Trust
- Places for People Homes Limited
- Plus Dane (Cheshire) Housing Association Limited
- Plymouth Community Homes
- Radian Housing Group (Previously known as The Swaythling Housing Society Limited)
- Reading Borough Council
- Regenda Limited
- Richmond Housing Partnership Limited
- S4B Housing
- Saffron Housing Trust Limited
- Sanctuary Housing Association

- Saxon Weald Homes Limited
- Selwood Housing Society Limited
- Severn Vale Housing Society Limited
- Shoreline Housing Partnership Ltd
- Shropshire Town and Rural Housing (STAR)
- Soha Housing Limited
- South Lanarkshire Council
- Southampton
- Southern Housing Group Limited
- Southwark
- Southway Housing
- Sovereign Housing Association Limited
- Spire Homes (LG) Limited
- St Leger Housing
- Stonewater Limited
- Swan Housing Association Limited
- Taff Housing
- Tai Tarian Limited (previously NPT Homes until 17.07.17)
- The Gateshead Housing Company
- The Guinness Partnership Limited
- The Havebury Housing Partnership
- The Riverside Group Limited
- The Wrekin Housing Trust Limited
- Thrive Homes Ltd
- Together Housing Association Limited
- Town and Country Housing Group
- Two Rivers Housing
- United Welsh Housing Association
- Vivid (was First Wessex)
- Wakefield And District Housing Limited
- Wales and West Housing
- Walsall Housing Group Limited
- Wandle Housing Association Limited
- Waterloo Housing Association Limited
- Watford Community Housing Trust
- Weaver Vale Housing Trust Limited
- Welwyn Hatfield Borough Council
- West Kent Housing Association
- Westlea Housing Association Limited
- Wheatley Group
- Whitefriars Housing Group Limited
- Wolverhampton City Council

- Wythenshawe Community Housing Group
- Yarlington Housing Group
- Your Homes Newcastle
- Yorkshire Housing Limited
- Your Housing Group

### **Applying for an Alternative Payment Arrangement**

Trusted Partners can use normal channels to apply for a MPtL and can also create APA requests using the Landlord Portal. The Trusted Partner list should be checked when considering all MPtL requests. DWP should implement MPtL requests from trusted partners without challenge.

### **Ongoing support for the claimant**

In return the Trusted Partner landlord is expected to identify if the claimant needs support, for example advice about debt. They are expected to signpost them to the relevant organisation for that support. They can also refer them to the Job Centre to discuss Personal Budgeting Support.

The Trusted Partners will review the need for an APA throughout the claimant's tenancy and let the Service Centre know when the APA is no longer needed.

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