



HM Revenue
& Customs

HMRC Office closures and regional centres

31 October 2017

Notes

- All dates shown in the attached pack are **provisional** and may change as business plans firm up and dates when the new Regional Centres come on line are confirmed.
- The dates shown represent the date/year the property is likely to close to HMRC staff. The property may remain on the Government Estate past this date with staff from other Government Departments continuing to occupy the property.
- The data is correct as at 31 October 2017.



Summary of HMRC Regional Centre Opening Dates

Government Region	Planned location	Specific location	Planned opening date	Announced date of opening	No of FTE by 2021
East Midlands	Nottingham		2020/21		2,500 – 2,800
London, South East & East	Croydon	One Ruskin Square, Croydon	2017/18	24 July 2017	2,700
London, South East & East	Stratford		2019/20		5,300 – 5,600
North East	Newcastle	Existing site at Benton Park View	2018/19		5,300 – 5,600
Northern Ireland	Belfast	Erskine House, Belfast	2018/19	Expected Oct 2019	1,600*
North West	Liverpool	India Buildings, Water St Liverpool	2018/19	During 2019	3,500
North West	Manchester		2019/20		4,500 – 4,800
Scotland	Edinburgh	New Waverley Place, Edinburgh	2020/21	Summer 2020	2,600
Scotland	Glasgow		2019/20		2,700 – 3,000
South West	Bristol	3 Glass Wharf, Bristol	2019/20	Spring 2019	1,250
Wales	Cardiff	6 Central Square, Cardiff	2019/20	During 2020	3,600
West Midlands	Birmingham	3 Arena Central, Birmingham	2019/20	During 2020/21	3,000 – 3,300
Yorks & Humber	Leeds	7 & 8 Wellington Place, Leeds	2019/20	During 2020/21	3,200 – 3,500

*Includes Carne House, Belfast



HM Revenue
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East Midlands

Closures announced as part of HMRC's Building Our Future Programme in November 2015

Town	Office	Constituency	Closure year announced in Nov 2015	Changes since Nov 2015
Chesterfield	Markham House	Chesterfield	2016/17	Closed as planned
Lincoln	Cromwell House	Lincoln	2016/17	Closed as planned
Derby	Northgate House	Derby North	2018/19	
Leicester	Saxon House	Leicester South	2020/21	
Lincoln	Lawress Hall	Gainsborough	2020/21	

HMRC plans for remaining properties in Region

Town	Office	Constituency	Closure year announced in Nov 2015	Changes since Nov 2015
Nottingham	Castle Meadow site	Nottingham South	Probably retain	



London & East - 1

Closures announced as part of HMRC's Building Our Future Programme in November 2015

Town	Office	Constituency	Closure year announced in Nov 2015	Changes since Nov 2015
Bedford	Chailey House	Bedford	2016/17	Closed as planned
Chelmsford	Parkway House	Chelmsford	2016/17	Closed as planned
Colchester	14 Headgate	Colchester	2016/17	Closed as planned
Felixstowe	Custom House	Suffolk Coastal	2016/17	Closed as planned
Finchley	Berkeley House	Finchley and Golders Green	2016/17	Closed as planned
Norwich	Nelson House	Norwich South	2016/17	Closed as planned
Romford	Queens Moat House	Romford	2016/17	Closed as planned
Tilbury	Custom House	Thurrock	2016/17	Closed as planned
Winchmore Hill	Capitol House	Edmonton	2016/17	Closed as planned
Harwich	Custom House	Harwich and North Essex	2017/18	Closing as planned
Peterborough	Clifton House	Peterborough	2017/18	Closed as planned
Cambridge	Eastbrook	Cambridge	2018/19	Closing 2017/18



London & East - 2

Closures announced as part of HMRC's Building Our Future Programme in November 2015

Town	Office	Constituency	Closure year announced in Nov 2015	Changes since Nov 2015
London	Dorset House	Bermondsey and Old Southwark	2019/20	Closing 2018/19
London	Custom House	Cities of London and Westminster	2019/20	
London	Bush House	Cities of London and Westminster	2019/20	
London	Custom House Annexe	Cities of London and Westminster	2019/20	
Southend on Sea	Alexander House	Rochford and Southend East	2019/20	
Ealing Broadway	International House	Ealing Central and Acton	2020/21	
London	Euston Tower	Holborn and St Pancras	2020/21	Part vacation during 2018/19
Luton	King House	Luton South	2020/21	
Peterborough	Churchgate	Peterborough	2020/21	
Stratford	Jubilee House	West Ham	2020/21	
Watford	Cambridge House	Watford	2020/21	
Wembley	Olympic House	Brent Central	2020/21	Closing 2017/18



London & East - 3

Closures announced as part of HMRC's Building Our Future Programme in November 2015

Town	Office	Constituency	Closure year announced in Nov 2015	Changes since Nov 2015
Ipswich	St Clare House	Ipswich	2023/24	
Ipswich	Haven House	Ipswich	2027/28	*To be retained

* We will create new specialist site in Haven House, Ipswich. Whilst the plans for a transitional site in this location until 2027-28 are unchanged, we will now have a presence in the East of England for the long term

HMRC plans for remaining properties in Region

Town	Office	Constituency	Plans at Nov 2015	Changes since Nov 2015
Bishop Stortford	Anglia House	Hertford & Stortford	Already announced closure	Closed as planned
Kings Lynn	Vancouver House	North West Norfolk	Already announced closure	Closed as planned
St Leonards on Sea	Ocean House	Hastings & Rye	Already announced closure	Closed as planned
Stevenage	Southgate House	Stevenage	Already announced closure	Closed as planned
London	100 Parliament Street	Cities of London and Westminster	Retain	
London	10 South Colonnade, Canary Wharf London	Poplar and Limehouse		New transitional property opened September 2017



North East

Closures announced as part of HMRC's Building Our Future Programme in November 2015

Town	Office	Constituency	Closure year announced in Nov 2015	Changes since Nov 2015
Middlesbrough	100 Russell Street	Middlesbrough	2018/19	
Middlesbrough	Eustace House	Redcar	2019/20	Closing 2018/19
Sunderland	Waterside House	Sunderland Central	2019/20	
Peterlee	Emerald Court	Easington	2020/21	
Stockton on Tees	George Stephenson House	Stockton South	2020/21	
Washington	Waterview Park	Washington and Sunderland West	2024/25	

HMRC plans for remaining properties in Region

Town	Office	Constituency	Plans at Nov 2015	Changes since Nov 2015
Newcastle upon Tyne	Tyne View Park	Newcastle Upon Tyne East	New interim location	Closing 2018/19
Newcastle upon Tyne	Benton Park View	Newcastle Upon Tyne East	Retain	



North West - 1

Closures announced as part of HMRC's Building Our Future Programme in November 2015

Town	Office	Constituency	Closure year announced in Nov 2015	Changes since Nov 2015
Carlisle	Stocklund House	Carlisle	2017/18	Closed as planned
Bootle	Litherland House	Bootle	2018/19	Closing 2019/20
Liverpool	Regian House	Liverpool, Riverside	2018/19	Closing 2019/20
Liverpool	Comben House	Liverpool, Riverside	2018/19	
St Helens	63 College Street	St Helens South and Whiston	2018/19	
Warrington	Mersey Bank House	Warrington South	2018/19	Closing 2020/21
Workington	West Cumbria House	Workington	2018/19	
Blackburn	Chaucers Walk	Blackburn	2019/20	Closing 2018/19
Bolton	Stone Cross House	Bolton North East	2019/20	Closing 2018/19
Bootle	The Triad	Bootle	2019/20	



North West - 2

Closures announced as part of HMRC's Building Our Future Programme in November 2015

Town	Office	Constituency	Closure year announced in Nov 2015	Changes since Nov 2015
Bootle	St Johns House	Bootle	2019/20	
Manchester	Albert Bridge House	Manchester Central	2019/20	Closing 2020/21
Manchester	Terminal 2	Wythenshawe and Sale East	2019/20	Closing 2020/21
Salford	Ralli Quays	Salford and Eccles	2019/20	Closing 2020/21
Salford	Trinity Bridge House	Salford and Eccles	2019/20	Closing 2027/28
Stoke on Trent	Blackburn House	Stoke-on-Trent Central	2019/20	
Preston	Charles House	Preston	2020/21	
Preston	St Mark's House	Preston	2020/21	
Preston	St Mary's House	Preston	2020/21	
Wrexham	Plas Gororau	Wrexham	2020/21	



North West - 3

HMRC plans for remaining properties in Region

Town	Office	Constituency	Plans at Nov 2015	Changes since Nov 2015
Blackpool	Ryscar House	Blackpool North and Cleveleys	Transfer to Universal Credit	Transferred as planned
Liverpool	Imperial Court	Liverpool, Riverside	Transfer to Universal Credit	
Liverpool	Graeme House	Liverpool, Riverside	Transfer to Universal Credit	Closing 2019/20
Preston	The Guild Centre	Preston	Transfer to Universal Credit	
Preston	Diadem House	Preston	Transfer to Universal Credit	Close 2017/18
Preston	Unicentre	Preston	Transfer to Universal Credit	



Northern Ireland

Closures announced as part of HMRC's Building Our Future Programme in November 2015

Town	Office	Constituency	Closure year announced in Nov 2015	Changes since Nov 2015
Coleraine	Fern House	East Londonderry	2016/17	Closed as planned
Belfast	Custom House	Belfast North	2017/18	Closing 2019/20
Belfast	Dorchester House	Belfast South	2017/18	Closing 2019/20
Belfast	Beaufort House	Belfast South	2017/18	Closing 2019/20
Craigavon	Marlborough House	Upper Bann	2017/18	Closing 2019/20
Enniskillen	Abbey House	Fermanagh and South Tyrone	2017/18	
Lisburn	Moir House	Lagan Valley	2019/20	
Londonderry	Foyle House	Foyle	2020/21	

HMRC plans for remaining properties in Region

Town	Office	Constituency	Plans at Nov 2015	Changes since Nov 2015
Ballymena	Kilpatrick House	North Antrim	Already announced closure	Closed as planned
Newry	Custom House	Newry and Armagh	Already announced closure	Closed as planned
Belfast	Carne House	Belfast North	2017/18	To be retained



Scotland - 1

Closures announced as part of HMRC's Building Our Future Programme in November 2015

Town	Office	Constituency	Closure year announced in Nov 2015	Changes since Nov 2015
Dundee	Caledonian House	Dundee West	2017/18	Closing 2018/19
Inverness	River House	Inverness, Nairn, Badenoch and Strathspey	2017/18	
Bathgate	Pyramids Business Park	Livingston	2019/20	Closing 2020/21
Cumbernauld	Accounts Office	Cumbernauld, Kilsyth and Kirkintilloch East	2019/20	
Edinburgh	Meldrum House	Edinburgh North and Leith	2019/20	Closing 2020/21
Edinburgh	Grayfield House	Edinburgh South West	2019/20	Closing 2020/21
Edinburgh	Elgin House	Edinburgh West	2019/20	Closing 2020/21
Glasgow	Cotton House	Glasgow Central	2019/20	
Glasgow	Portcullis House	Glasgow Central	2019/20	
Livingston	Barbara Ritchie House	Livingston	2019/20	Closing 2020/21



Scotland - 2

Closures announced as part of HMRC's Building Our Future Programme in November 2015

Town	Office	Constituency	Closure year announced in Nov 2015	Changes since Nov 2015
Aberdeen	Ruby House	Aberdeen South	2020/21	
East Kilbride	Plaza Tower	East Kilbride, Strathaven and Lesmahagow	2020/21	
East Kilbride	Queensway House	East Kilbride, Strathaven and Lesmahagow	2025/26	

HMRC plans for remaining properties in Region

Town	Office	Constituency	Plans at Nov 2015	Changes since Nov 2015
Dundee	Sidlaw House	Dundee West	Transfer to Universal Credit	
Glenrothes	Saltire House	Glenrothes	Already announced closure	Closed as planned
Irvine	Marress House	Central Ayrshire	Already announced closure	Closed as planned
Glasgow	Scottish Crime Campus	Coatbridge, Chryston & Bellshill	Retain	



South East - 1

Closures announced as part of HMRC's Building Our Future Programme in November 2015

Town	Office	Constituency	Closure year announced in Nov 2015	Changes since Nov 2015
Chatham	Anchorage House	Rochester and Strood	2016/17	Closed as planned
Milton Keynes	Bowback House	Milton Keynes North	2016/17	Closed as planned
Crawley	Innovis House	Crawley	2017/18	Closed as planned
Croydon	Southern House	Croydon Central	2017/18	Closed as planned
Oxford	Trinity House	Oxford East	2017/18	
Staines	Forum House	Spelthorne	2017/18	
Staines	Heliting House	Spelthorne	2017/18	
Surbiton	Tolworth Tower	Kingston and Surbiton	2017/18	Closed as planned
Woking	Dukes Court	Woking	2017/18	
Woolwich	Riverside House	Greenwich and Woolwich	2017/18	Closed as planned



South East - 2

Closures announced as part of HMRC's Building Our Future Programme in November 2015

Town	Office	Constituency	Closure year announced in Nov 2015	Changes since Nov 2015
Brighton	Crown House	Brighton, Pavilion	2018/19	
Portsmouth	Wingfield House	Portsmouth South	2018/19	Closing 2017/18
Redhill	Warwick House	Reigate	2018/19	Closing 2017/18
Uxbridge	Valiant House	Uxbridge and South Ruislip	2018/19	Closing 2017/18
Canterbury	Charter House	Canterbury	2019/20	
Gravesend	Custom House	Gravesham	2019/20	Closing 2017/18
Southampton	Compass House	Southampton, Test	2019/20	
Maidstone	Medvale House	Maidstone and The Weald	2020/21	
Worthing	Barrington Road	Worthing West	2020/21	



South East - 3

Closures announced as part of HMRC's Building Our Future Programme in November 2015

Town	Office	Constituency	Closure year announced in Nov 2015	Changes since Nov 2015
Reading	Sapphire Plaza	Reading East	2024/25	
Portsmouth	Lynx House	Portsmouth North	2025/26	

HMRC plans for remaining properties in Region

Town	Office	Constituency	Plans at Nov 2015	Changes since Nov 2015
Dover	Priory Court	Dover	Retain	
Worthing	Durrington Bridge House	Worthing West	Probably retain	



South West - 1

Closures announced as part of HMRC's Building Our Future Programme in November 2015

Town	Office	Constituency	Closure year announced in Nov 2015	Changes since Nov 2015
Plymouth	The Apex	Plymouth, Moor View	2016/17	Closed as planned
Plymouth	West Point	Plymouth, Sutton and Devonport	2016/17	Closed as planned
Taunton	Michael Paul House	Taunton Deane	2016/17	Closed as planned
Avonmouth	Custom House	Bristol North West	2017/18	Closing 2019/20
Bristol	101 Victoria Street	Bristol West	2017/18	Closing 2019/20
Bristol	Crescent Centre	Bristol West	2017/18	Closing 2019/20
Gloucester	Twyver House	Gloucester	2017/18	
Swindon	Wiltshire Court	South Swindon	2017/18	
Redruth	Piran House	Camborne and Redruth	2018/19	
Bournemouth	Holland House	Bournemouth West	2019/20	



South West - 2

Closures announced as part of HMRC's Building Our Future Programme in November 2015

Town	Office	Constituency	Closure year announced in Nov 2015	Changes since Nov 2015
Exeter	Longbrook House	Exeter	2020/21	

HMRC plans for remaining properties in Region

Town	Office	Constituency	Plans at Nov 2015	Changes since Nov 2015
Bristol	Temple Quay House	Bristol West	New property	Closing 2019/20
St Austell	Penhaligon House	St Austell & Newquay	Transfer to Universal Credit	Transferred as planned
Dorchester	Vespasian House	West Dorset	Already announced closure	Closed as planned



Wales

Closures announced as part of HMRC's Building Our Future Programme in November 2015

Town	Office	Constituency	Closure year announced in Nov 2015	Changes since Nov 2015
Cardiff	Ty Glas	Cardiff North	2019/20	Closing 2020/21
Porthmadog	Ty Moelwyn	Dwyfor Meirionnydd	2019/20	Closing 2017/18*
Swansea	Ty Nant	Swansea West	2019/20	Closing 2020/21

*Staff will be co-locating with colleagues at the Department for Work and Pensions' (DWP's) Thedford House site in early 2018.

HMRC plans for remaining properties in Region

Town	Office	Constituency	Plans at Nov 2015	Changes since Nov 2015
Merthyr Tydfil	Government Building	Merthyr Tydfil & Rhymney	Already announced closure	Closed as planned
Newport	Crown Building	Montgomeryshire	Already announced closure	Closed as planned
Rhyl	Llys Anwyl	Clwyd	Already announced closure	Closed as planned
Cardiff	Brunel House	Cardiff Central	new	Closing 2020/21



West Midlands - 1

Closures announced as part of HMRC's Building Our Future Programme in November 2015

Town	Office	Constituency	Closure year announced in Nov 2015	Changes since Nov 2015
Brierley Hill	Bridge House	Dudley South	2016/17	Closed as planned
Northampton	Northgate House	Northampton South	2016/17	Closed as planned
Walsall	Pattison House	Walsall South	2016/17	Closed as planned
Telford	Abbey House	Telford	2017/18	Closing 2020/21
Telford	Boyd House	Telford	2017/18	Closed as planned
Telford	Matheson House	Telford	2017/18	Closed as planned
Birmingham	City Centre House	Birmingham, Ladywood	2019/20	Closing 2020/21
Birmingham	Norfolk House	Birmingham, Ladywood	2019/20	Closing 2020/21
Coventry	Sherbourne House	Coventry South	2019/20	Closing 2020/21
Solihull	Sapphire East	Solihull	2019/20	Closing 2020/21
Solihull	Royal House	Solihull	2019/20	Closing 2018/19



West Midlands - 2

Closures announced as part of HMRC's Building Our Future Programme in November 2015

Town	Office	Constituency	Closure year announced in Nov 2015	Changes since Nov 2015
Telford	Parkside Court	Telford	2019/20	Closed 2017/18
Wolverhampton	Crown House	Wolverhampton South West	2019/20	Closing 2020/21
Worcester	County Hall	Worcester	2019/20	Closing 2018/19
Northampton	Princess House	Northampton South	2020/21	

HMRC plans for remaining properties in Region

Town	Office	Constituency	Plans at Nov 2015	Changes since Nov 2015
Birmingham	2 Broadway	Birmingham, Ladywood	new	Closing 2020/21
Telford	Plaza 2	Telford	new	Retain as part of Telford Specialist site
Brierley Hill	Merry Hill	Dudley South	Transfer to Universal Credit	



Yorkshire & Humber- 1

Closures announced as part of HMRC's Building Our Future Programme in November 2015

Town	Office	Constituency	Closure year announced in Nov 2015	Changes since Nov 2015
Harrogate	2 Victoria Avenue	Harrogate and Knaresborough	2016/17	Closed as planned
Bradford	No 1 The Interchange	Bradford West	2019/20	
Leeds	Peter Bennett House	Leeds North West	2019/20	Closing 2020/21
Leeds	Castle House	Leeds Central	2019/20	Closing 2020/21
Leeds	1 Munroe Court	Morley and Outwood	2019/20	Closing 2020/21
Shipley	Accounts Office	Shipley	2019/20	Closing 2020/21
York	Swinson House	York Central	2019/20	Closing 2018/19
Bradford	Centenary Court	Bradford West	2020/21	
Grimsby	Imperial House	Great Grimsby	2020/21	
Hull	Cherry Court	Kingston upon Hull West and Hessle	2020/21	
Hull	Custom House	Kingston upon Hull West and Hessle	2020/21	



Yorkshire & Humber - 2

Closures announced as part of HMRC's Building Our Future Programme in November 2015

Town	Office	Constituency	Closure year announced in Nov 2015	Changes since Nov 2015
Leeds	Windsor House	Leeds Central	2020/21	
Sheffield	Concept House	Sheffield Central	2020/21	

HMRC plans for remaining properties in Region

Town	Office	Constituency	Plans at Nov 2015	Changes since Nov 2015
Barnsley	Joseph Locke House	Barnsley Central	Already announced closure	Closed as planned





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HMRC Non-Office Estate

Non Office Estate - Storage

Plans for HMRC Non-Office estate – Storage

Town	Site	Constituency	Plans at Nov 2015	Changes since Nov 2015
East Kilbride	10/14 Hawbank Road	East Kilbride, Strathaven & Lesmahagow		Closed 2016/17
Erith	Chaucer House	Erith & Thamesmead		Retain to 2021/22
Hull	Chemical Store	Kingston upon Hull		Closing 2020/21
Nottingham	Unit 7 Castle Park	Nottingham South	Close 2016/17	Closed as planned
Nottingham	Unit 8 Castle Park	Nottingham South	Close 2016/17	Closed as planned
Peterborough	Unit 1	North West Cambridgeshire		Closed as planned
Peterborough	Units 5 & 6	North West Cambridgeshire		Closed as planned
Peterborough	Unit 4	North West Cambridgeshire		Closed as planned
Peterborough	Units 2 And 3	North West Cambridgeshire		Closed as planned
Peterborough	Waiman Rd	Peterborough		Closing 2018/19
Rayleigh	Cfo Rayleigh	Rayleigh & Wickford		Closed 2016/17



Non Office Estate – Car Parks

Plans for HMRC Non-Office estate – Car Parks

Town	Site	Constituency	Plans at Nov 2015	Changes since Nov 2015
Chesterfield	Car Park	Chesterfield		Closed 2016/17
London	West Courtyard, Bush House	Cities of London & Westminster	2015/16	Closed as planned
Norwich	Spring Gardens Car Park	Norwich South	2016/17	Closed as planned
Stoke-On-Trent	West Precinct	Stoke on Trent Central		Close 2019/20

