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9 November 2017

Deposited Papers Clerk,

Registered Social Landlords moving onto the UC Landlord Portal and becoming Trusted Partners in 2017

Please place a copy of this letter and the 'Registered Social Landlords moving onto the UC Landlord Portal and becoming Trusted Partners in 2017' document in the House libraries.

Further to my undertakings during the Opposition Day Debate on 18 October 2017 on Universal Credit roll-out and Standing Order No.24 Debate on 24 October 2017 on the same subject, I am today sharing further details on the landlord portal and trusted partner status, which will help improve the payment of Universal Credit for claimants and social landlords and contribute to continuing reductions in rent arrears.

We are currently in the first phase of implementing the landlord portal and trusted partner status, enrolling the largest landlords in those areas where Universal Credit Full Service is rolling out during October to December. The attached list shows the landlords that we are enrolling in October to December of this year.

In line with Universal Credit roll-out plan, we will use the January pause to assess and learn lessons from rollout and to determine the next set of landlords for the second phase of implementation between February and April 2018. We expect to continue to roll-out at around 50 landlords per month. As we implement the landlord portal, we will ensure that staff are trained to operate the trusted partner status that sits alongside it - identifying vulnerable tenants who need support with their rent payments and putting that support in place.

I will publish further details on the rollout schedule in due course.



Damian Hinds
Minister for Employment