

Work capability assessments

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Work capability assessments (WCA) are carried out by external providers as part of the Health Assessment Advisory Service.

The WCA is a functional assessment which assesses what a claimant can do, as well as what they can't do.

The healthcare provider may need to gather further medical evidence from other sources such as their GP. To enable this to happen we need to get consent from the claimant to do so. If the claimant is not willing to give consent this doesn't prevent the WCA referral from happening and the referral should still be made.

It is not necessary for claimants to provide consent for the Department to contact the healthcare provider prior to a WCA referral being made.

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