

Universal Credit Trusted Partner pilot

First published: 03 October 2016 (version 1)

Latest update: 20 January 2017 (version 2)

Contents

[Introduction](#)

[Applying for an alternative payment arrangement](#)

[Ongoing support for the claimant](#)

Introduction

The Department for Work and Pensions (DWP) is conducting a pilot for some social rented sector landlords across England, Scotland and Wales. The landlords taking part in the pilot are called Trusted Partners.

If the Trusted Partner considers there is a risk of their tenant not paying rent and losing their home, they can apply to have their tenant's housing costs paid direct by applying for [alternative payment arrangements](#) (APA).

The following organisations are part of the Trusted Partners pilot:

- Community Gateway
- First Choice Homes – Oldham
- Magenta Living
- New Charter
- Places for People
- Your Housing Group
- A2Dominion Group
- Aster Group
- Babergh & Mid Suffolk District Councils
- Catalyst Housing Ltd
- London Borough of Hammersmith & Fulham

- NPT Homes
- Sanctuary Housing Association Ltd
- Southampton City Council
- Eildon Housing
- Highland Council
- Home Group Ltd
- Kirklees Neighbourhood Housing
- Riverside
- Shoreline Housing
- Shropshire Towns and Rural Housing
- Together Housing
- Wheatley Group
- Your Homes Newcastle
- Hounslow local authority

Cardiff Consortium

- Cardiff Council
- Wales & West Housing Association
- United Welsh Housing Association
- Linc Cymru
- Cardiff Community Housing Association
- Hafod Housing Association
- Taff Housing Association
- Cadwyn Housing Association

Applying for an APA

The Trusted Partner applies for an APA by completing an application form, sending this direct to the dedicated email inbox. DWP will implement the APA without challenge.

Ongoing support for the claimant

In return the Trusted Partner landlord is expected to identify if the claimant needs support, for example advice about debt. They are expected to signpost them to the relevant organisation for that support. They can also refer them to the jobcentre to discuss [Personal Budgeting Support](#).

The Trusted Partners will review the need for an APA throughout the claimant's tenancy and let the Service Centre know when the APA is no longer needed.

[Back to contents](#)

