

Universal Credit Trusted Partner pilot

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Contents

[Introduction](#)

[Applying for an alternative payment arrangement](#)

[Ongoing support for the claimant](#)

Introduction

The Department for Work and Pensions is conducting a pilot for some social rented sector landlords across England, Scotland and Wales. The landlords taking part in the pilot are called Trusted Partners.

If the Trusted Partner considers there is a risk of their tenant not paying rent and losing their home, they can apply to have their tenant's housing costs paid direct by applying for [alternative payment arrangements](#) (APA).

The following organisations are part of the Trusted Partners pilot:

- A2Dominion Group Ltd
- Aster Group
- Highland Council
- Home Group Ltd
- Places for People
- Riverside Housing
- Sanctuary Housing Association
- Together Housing Group
- Your Homes Newcastle
- Catalyst Housing Ltd
- Haford Housing Association
- Howslow Local Authority

Applying for an APA

The Trusted Partner applies for an APA by completing an application form, sending this direct to the dedicated email inbox.

Ongoing support for the claimant

Where the Trusted Partners identify that the claimant needs support, for example advice about debt, they are expected to signpost them to the relevant organisation for that support. They can also refer them to the jobcentre to discuss [Personal Budgeting Support](#).

The Trusted Partners will review the need for an APA throughout the claimant's tenancy and let the Service Centre know when the APA is no longer needed.

[Back to contents](#)