

# Consumer Rights Bill

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## AMENDMENTS TO BE MOVED ON REPORT

### Clause 81

BARONESS NEVILLE-ROLFE

- 1 Page 43, line 28, at end insert –
  - “(4A) Subsections (4B) and (4C) apply to a letting agent engaging in letting agency or property management work in relation to dwelling-houses in England.
  - (4B) If the agent holds money on behalf of persons to whom the agent provides services as part of that work, the duty imposed on the agent by subsection (2) or (3) includes a duty to display or publish, with the list of fees, a statement of whether the agent is a member of a client money protection scheme.
  - (4C) If the agent is required to be a member of a redress scheme for dealing with complaints in connection with that work, the duty imposed on the agent by subsection (2) or (3) includes a duty to display or publish, with the list of fees, a statement –
    - (a) that indicates that the agent is a member of a redress scheme, and
    - (b) that gives the name of the scheme.”
- 2 Page 43, line 31, after “agent” insert “or (where applicable) a statement within subsection (4B) or (4C)”
- 3 Page 43, line 32, at end insert –
  - “(6) In this section –
    - “client money protection scheme” means a scheme which enables a person on whose behalf a letting agent holds money to be compensated if all or part of that money is not repaid to that person in circumstances where the scheme applies;
    - “redress scheme” means a redress scheme for which provision is made by order under section 83 or 84 of the Enterprise and Regulatory Reform Act 2013.”

