

SCHEDULE 4 SECTION 4.6
SERVICE DESCRIPTION
JOBSEEKERS ALLOWANCE

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SCHEDULE 4 SECTION 4.6**SERVICE DESCRIPTION****JOBSEEKERS ALLOWANCE****1. GENERAL**

1.1 The CONTRACTOR shall adhere to the medical and common business requirements detailed in Section 4.1 of this Schedule 4.

2. JOBSEEKERS ALLOWANCE SPECIFIC REQUIREMENTS

2.1 The CONTRACTOR will receive the appropriate Referral documents from the AUTHORITY.

2.2 The CONTRACTOR shall complete the appropriate report form which shall provide a response to the questions raised by the AUTHORITY together with a medical opinion that explains the effect that such a condition will have, or may have, on the sufferer.

2.3 The CONTRACTOR shall give clarification of the medical terminology contained within the report to the full satisfaction of the AUTHORITY. The CONTRACTOR shall provide this information in a format, which allows the AUTHORITY to understand and assimilate it. Any clarification resulting from queries where the CONTRACTOR has not provided clarity will be considered Rework.

2.4 The CONTRACTOR shall highlight any Harmful Information contained in the report. The CONTRACTOR shall complete a separate form setting out this information if requested to do so by the AUTHORITY.